



## A Note On 'You'

'You' and 'your' mean the Customer.

## Data Processing Annex

### 1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the BT Security Operational Technology Service.

### 2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the BT Managed Cloud Security (Prisma Access) Service as set out in this Annex for as long as BT provides the BT Managed Cloud Security (Prisma Access) Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

### 3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 The Service allows you to set rules by which network traffic, users, files, access to applications or domains could be blocked by the security controls applied as defined in your CSP.
- 3.2 If you request a management and monitoring overlay, and/or Eagle-I BT will set up log forwarding from the Palo Alto Cortex Data to a BT SEIM (Only applicable for Foundation plus and Premium GSM levels). These will be sent to 2 destinations.
  - a) BT's Internal Logging Platform within BT UK Datacentres. This data is used for security and health-based monitoring. Furthermore, this will be used to build customised reports for the customers as part of their service.
  - b) Eagle-I – to deliver a proactive security service for the customer. The customer can opt-out of this service during the pricing stages. If BT is purely reselling the Service to you, then BT's neither a Controller nor a Processor of Personal Data.

### 4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you will be:
  - 4.1.1 Website or IP address;
  - 4.1.2 Name;
  - 4.1.3 Address
  - 4.1.4 Telephone number;
  - 4.1.5 Email address;
  - 4.1.6 Job title;
  - 4.1.7 Company name;
  - 4.1.8 Contact records;
  - 4.1.9 Usage records (call, internet or router logs); and
  - 4.1.10 Identity management – user profiles.
  - 4.1.11 Account details Support/ service records
  - 4.1.12 General Company name/ Employer General location data Identifiers
  - 4.1.13 IP Address (for network devices) IP Address (relating to an individual's device) MAC Address Payment information
  - 4.1.14 Bank account details Payment card details
  - 4.1.15 Service/Product data Content of communications (from network) Inferences drawn from service/ product data Network location data
  - 4.1.16 Preferences/ Setting configurations Service/ products analytics System logs Device location data Network weblogs Usage data
- 4.2 The Customer Personal Data will concern the following categories of Data Subjects:
  - 4.2.1 your employees;
  - 4.2.2 your customers or third parties; and
  - 4.2.3 any Data Subject (as controlled by you).