



A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the Managed Cloud Application Security Service.

2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the Managed Cloud Application Security Service as set out in this Annex for as long as BT provides the Managed Cloud Application Security Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

3.1 The nature and purpose of the Processing of Customer Personal Data by BT includes:

- 3.1.1 collection of your employees and end User's cloud application usage, what documents have been uploaded and downloaded and any metadata. The Supplier will hold detailed storage in the Event's log, with reporting and alerting, based on the data that the Supplier has collected; and
- 3.1.2 collecting information on the end User's activities, comparing the activities against the set of policies and based on the outcome, it will raise an alert which could include automatic blocking certain activities that could have a potential threat.

4 Types Of Personal Data and Categories of Data Subjects

4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you will be:

- 4.1.1 email address;
- 4.1.2 website or IP address;
- 4.1.3 MAC address;
- 4.1.4 User ID or log-in details;
- 4.1.5 country of residence;
- 4.1.6 location data;
- 4.1.7 traffic data; and
- 4.1.8 online activity logs.

4.2 The Customer Personal Data will concern the following categories of Data Subjects:

- 4.2.1 your employees;
- 4.2.2 your customers or third parties; and
- 4.2.3 any Data Subject (as controlled by you).