Data Processing Annex for BT Cloud SIEM Security Service

A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the BT Cloud SIEM Security Service.

2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the BT Cloud SIEM Security Service as set out in this Annex for as long as BT provides the BT Cloud SIEM Security Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

3.1 The nature and purpose of the Processing of Customer Personal Data by BT includes:

3.1.1 providing a service through which you can set rules for static and dynamic URL filtering and protecting against "web threats" on your IT systems. This software is provided by a third party.

3.1.2 accessing a log of customer IP Addresses and MAC Addresses, together with attempted URL and website visits by those addresses, using an online Security Portal in order to manage elements of the BT Cloud SIEM Security Service.

3.2 The following provides a more detailed description of the Processing applied to Customer Personal Data when providing the BT Cloud SIEM Security Service:

3.2.1 The data log sources are routed to the SIEM via secure instances hosted by a third party in the EU (Frankfurt) and US.

3.2.2 The case data (i.e. the events that the SOC analysts work on) is deposited into a secure data centre, provided by a third party, which is fully hosted within the UK and used to create your reports.

3.2.3 The Security Portal which may be used by you to view dashboards and retrieve reports, is fully hosted within the UK.

4 Types Of Personal Data and Categories of Data Subjects

4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you will be:

4.1.1 website or IP Address;

4.1.2 name;

4.1.3 address;

4.1.4 telephone number;

4.1.5 email address;

4.1.6 job title;

4.1.7 company name;

4.1.8 contact records;

4.1.9 usage records (call, internet or router logs); and

4.1.10 identity management - User profiles.

4.2 The Customer Personal Data will concern the following categories of Data Subjects:

4.2.1 your employees;

4.2.2 your customers or third parties; and

4.2.3 any Data Subject (as controlled by you).