



## A Note On 'You'

'You' and 'your' mean the Customer.

## Data Processing Annex

### 1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the BT Managed Web Application Firewall Security Service.

### 2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the BT Managed Web Application Firewall Security Service as set out in this Annex for as long as BT provides the BT Managed Web Application Firewall Security Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

### 3 The Nature And Purpose Of The Processing Of Personal Data

3.1 The nature and purpose of the Processing of Customer Personal Data by BT includes:

- 3.1.1 capturing key customer information in order to provide the BT Managed Web Application Firewall Security Service e.g. contract information;
- 3.1.2 monitoring traffic traversing the BT Managed Web Application Firewall Security Service to enforce security controls defined in the BT Managed Web Application Firewall Security Service policy and CSPs implemented on the Security Appliance;
- 3.1.3 sharing Customer Personal Data with the suppliers of BT Equipment or sub-contractors as may be necessary for the provision and management of the BT Managed Web Application Firewall Security Service including installation, maintenance and resolution of Incidents;
- 3.1.4 incidental capture of Customer Personal Data within end-user traffic flow, stored in a log that is a record of what appears to be a security event e.g. an attack. Such logs will be further scanned to identify patterns that indicate security events e.g. attacks.

### 4 Types Of Personal Data and Categories of Data Subjects

4.1 The types of personal information stored will be the same as the types of information transacted, processed, and stored by the customer web application that the BT Managed Web Application Firewall Security Service is protecting. Examples of the types of Customer Personal Data Processed by BT or its Sub-Processors or you will include:

- 4.1.1 website or IP Address of destination;
- 4.1.2 IP Address of source device;
- 4.1.3 business contact details including:
  - 4.1.3.1 name;
  - 4.1.3.2 address;
  - 4.1.3.3 telephone number;
  - 4.1.3.4 email address;
  - 4.1.3.5 job title;
  - 4.1.3.6 company name;
- 4.1.4 contact records;
- 4.1.5 location data;
- 4.1.6 online activity logs; and
- 4.1.7 potentially any category of Personal Data (where you are the Data Controller).

This list is not exhaustive as you will specify what Customer Personal Data is Processed.

4.2 The Customer Personal Data may concern the following categories of Data Subjects:

- 4.2.1 your employees;
- 4.2.2 your customers or third parties; and
- 4.2.3 any Data Subject (as controlled by you).

This list is not exhaustive as you will specify what Customer Personal Data is Processed.