



## A Note On 'You'

'You' and 'your' mean the Customer.

## Data Processing Annex

### 1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the Voice Single Line and Voice Emulator Service.

### 2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the Voice Single Line and Voice Emulator Service as set out in this Annex for as long as BT provides the Voice Single Line and Voice Emulator Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

### 3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 The Voice Single Line and Voice Emulator Service allows you to transmit voice information via an IP Network as set out in the Schedule.
- 3.2 BT processes personal data for the purposes of provisioning, administering, and supporting the Voice Single Line and Voice Emulator Service.

### 4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors for you will be:
    - 4.1.1 name;
    - 4.1.2 email address;
    - 4.1.3 address;
    - 4.1.4 country of residence;
    - 4.1.5 phone number or contact number;
    - 4.1.6 customer or supplier employee identifier;
    - 4.1.7 contact notes from call;
    - 4.1.8 call records (originating and terminating, numbers called + date & time);
    - 4.1.9 billing and payments;
    - 4.1.10 customer and product; and
    - 4.1.11 fulfilment and service implementation
  - 4.2 The Customer Personal Data will concern the following categories of Data Subjects:
    - 4.2.1 your employees
    - 4.2.2 your customers and third parties; and
    - 4.2.3 any Data Subject (as controlled by you).
- This list is not exhaustive as you will specify what Customer Personal Data is Processed.