



A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the BT One Phone Service.

2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the BT One Phone Service as set out in this Annex for as long as BT provides the BT One Phone Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 The BT One Phone Service provides you with a voice and communication Service using mobile wireless technology, voice over IP technology and related customer portals and dial-in interfaces.
- 3.2 BT Processes (hosts) any information that is generated by your use (or your employees', agents' or subcontractors' use) of the voice recording features, free text fields in the directory, and SMS and MMS messaging.

4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you may be:

- 4.1.1 name;
- 4.1.2 gender;
- 4.1.3 email address;
- 4.1.4 address;
- 4.1.5 telephone number;
- 4.1.6 associated persons; and
- 4.1.7 financial information.

This list is not exhaustive as you will specify what Customer Personal Data is Processed.

- 4.2 The Customer Personal Data may concern the following categories of Data Subjects:

- 4.2.1 your end users;
- 4.2.2 third party participants in voice calls or SMS/MMS messages to and from your end users;
- 4.2.3 your employees, directors and contractors.

This list is not exhaustive as you will specify what Customer Personal Data is Processed.