



A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the Business Mobile Service.

2 Duration Of The Processing Of Personal Data

- 2.1 BT or its Sub-Processor will Process the Customer Personal Data for the Business Mobile Service as set out in this Annex for as long as BT provides the Business Mobile Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 The Business Mobile Services provides you with a mobile wireless communications Service.
- 3.2 BT Processes (hosts) any information that is generated by your use (or your employees', agents' or subcontractors' use) of the voice recording features.
- 3.3 BT Processes call records and viewing preferences e.g.: browsing history on mobile devices where Mobile Data is provided.
- 3.4 Personal Data such as user IDs, passwords and validation details are Processed by BT for authentication purposes.

4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you may be:

- 4.1.1 name;
- 4.1.2 gender;
- 4.1.3 email address;
- 4.1.4 address;
- 4.1.5 telephone number;
- 4.1.6 associated persons;
- 4.1.7 contact notes from calls;
- 4.1.8 call records;
- 4.1.9 viewing preferences;
- 4.1.10 user ID;
- 4.1.11 passwords; and
- 4.1.12 validation details and shared secret questions.

This list is not exhaustive as you will specify what Customer Personal Data is Processed.

- 4.2 The Customer Personal Data may concern the following categories of Data Subjects:

- 4.2.1 your end users; and
- 4.2.2 your employees, directors and contractors.

This list is not exhaustive as you will specify what Customer Personal Data is Processed.