



Complete Mobility Solution Terms Annex to the EE Mobile Schedule

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A note on 'you'

'You' and 'your' mean the Customer.

Words defined in the General Terms

Words that are capitalised but have not been defined in these Solution Terms have the meanings given to them in the General Terms, EE Mobile Schedule, Orders and EE Price Guide.

Part A – This Solution

1 Statement of Requirements

The parties will agree the Mobile Device Management Statement of Requirements in accordance with the terms of the Contract and in any event prior to the initial Service Start Date of this Solution.

2 Solution Description

The Complete Mobility Solution Description is made up of the Mobile Device Management Solution Description and the Tailored End to End Solution Description which form part of these Solution Terms.

3 Solution Terms

3.1 The following are incorporated into and form part of these Solution Terms for Complete Mobility:

- (a) the Solution Terms for Mobile Device Management;
- (b) the Solution Terms for Managed MDM; and
- (c) the Solution Terms for Tailored End to End.

Each of the above are found at www.bt.com/terms.

3.2 In case of inconsistency between these Complete Mobility Solution Terms and the individual Solution Terms for each Component ("Component Solution Terms"), these Complete Mobility Solution Terms will prevail.

4 The Complete Mobility Solution

4.1 BT will provide you with a combination of the following service components as set out in any agreed Customer Order Form or Contract Change Note:

- 4.1.1 the Mobile Device Management Solution;
- 4.1.2 the Managed MDM Solution; and
- 4.1.3 the Tailored End to End Solution (each a "Component")

which will form the single combined Solution of Complete Mobility.

4.2 The software supplied under this Solution is End User Licensed Software, the current terms for which are set out in Appendix 1 of the Mobile Device Management Solution Description.

4.3 You are required to have the Mobile Device Management, Managed MDM and Tailored End to End Solutions for the duration of the Solution.

4.4 You will provide, at your cost, for the duration of the Solution an internet connection for access to the web portal for management of this Solution.

4.5 Provision of this Solution is subject to BT reviewing the completed Statement of Requirements and being satisfied that the Customer Equipment complies with the technical requirements for operation of the Solution.

4.6 Complete Mobility is subject to a minimum User requirement of 50 Connections ("**Minimum User Requirement**") throughout the Solution Minimum Connection Period and any further term. The Solution applies to all Connections on the Customer's account(s).

5 Term and Termination

5.1 If you have ordered an annual Licence Bundle in respect of the Mobile Device Management Service, once the Solution Minimum Connection Period has expired, you will be automatically transferred to a rolling monthly Licence Bundle in quantities equivalent to the original Licence Bundle option chosen and the relevant Subscription Charges set out in the Initial Order or Contract Change Note will apply.



- 5.2 BT will provide the Solution from the Service Start Date until BT or you terminate the Solution in accordance with the terms of the Contract.
- 5.3 As per Paragraph 4.3 above, you cannot terminate Complete Mobility in part. If you terminate any one of the Components in accordance with the Contract, the Complete Mobility Solution will cease in entirety and the Termination Charges set out in each of the Component Solution Terms will apply.



Part B – Defined Terms

6 Defined Terms

In addition to the defined terms in the General Terms, EE Mobile Schedule, Orders and EE Price Guide, capitalised terms in these Complete Mobility Solution Terms will have the following meanings (and in the case of conflict between these defined terms in the General Terms, EE Mobile Schedule, Orders or EE Price Guide, these defined terms will take precedence for the purposes of these Complete Mobility Solution Terms):

“Client Software” means the End User Licensed Software, as indicated in the Mobile Device Management Solution Description, provided by BT under this Solution which is installed by or on behalf of you on Managed Devices.

“Solution Minimum Connection Period” means a period of 24 months from the Service Start Date.