



Lone Worker SIM Only Service Plan Solution Terms Annex to the EE Mobile Schedule

Contents

A note on 'you'	2
Words defined in the General Terms	2
Part A – This Solution	2
1 The Lone Worker SIM Only Service Plan Solution	2
2 Charges	2
3 The End of this Solution	2
4 Other Terms	2
Part B – Defined Terms	3
5 Defined Terms	3



A note on 'you'

'You' and 'your' mean the Customer.

Words defined in the General Terms

Words that are capitalised but have not been defined in these Solution Terms have the meanings given to them in the General Terms, EE Mobile Schedule, Orders and EE Price Guide.

Part A – This Solution

1 The Lone Worker SIM Only Service Plan Solution

- 1.1 This Solution is only available to business customers connecting a Specialist Lone Worker Device to the Lone Worker Solution.
- 1.2 **Voice**
 - 1.2.1 This Solution includes 50 free minutes of calls to UK landlines beginning with '01', '02', or '03'.
 - 1.2.2 Calls to other UK mobile networks, EE answerphone, calls to '05', '08' and '09' numbers and '07' call-forwarding services are not included in this Solution and are charged at the rates set out in the EE Price Guide. Inclusive minutes do not roll over. EE charges for out of bundle calls in accordance with Paragraph 1.6 below.
- 1.3 **Text**

This Solution includes 50 text messages per month. Any text allowance is for standard person to person text messages sent within the UK. Inclusive texts do not rollover. EE charges for out of bundle texts in accordance with Paragraph 1.6 below.
- 1.4 **Data**

This Solution includes 4MB of data allowance per month for use within the UK only. EE charges for data usage in excess of this allowance in accordance with Paragraph 1.6 below.
- 1.5 **International Roaming**

International Roaming is not included in this Solution.
- 1.6 **Out of bundle rates**

EE charges for out of bundle calls, texts and data usage at the out of bundle rates set out in the 1931-Lone Worker SIMO2015 Service Plan from time to time.

2 Charges

- 2.1 The Charges for this Solution are set out in the Order.
- 2.2 Any benefit or offer included within this Solution ends when your use of this Solution ends.

3 The End of this Solution

This Solution is subject to a Minimum Term.

4 Other Terms

- 4.1 **Migration**

You may move to a different Service Plan at any time as long as the new Service Plan is:

 - 4.1.1 current and is either published in the EE Price Guide at www.ee.uk/business/terms or is detailed in the Contract;
 - 4.1.2 compatible with the requirements of Lone Worker from EE; and
 - 4.1.3 higher priced than this Solution.



Part B – Defined Terms

5 Defined Terms

In addition to the defined terms in the General Terms, EE Mobile Schedule, Orders and EE Price Guide, capitalised terms in these Solution Terms will have the following meanings (and in the case of conflict between these defined terms in the General Terms, EE Mobile Schedule, Orders or EE Price Guide, these defined terms will take precedence for the purposes of these Solution Terms):

“**Lone Worker Device**” means the Device or the Specialist Lone Worker Device that you use (or the Lone Worker Users use) to access Lone Worker from EE.

“**Lone Worker from EE**” means Lone Worker from EE (Peoplesafe) Solution or the Lone Worker from EE (Guardian 24) Solution.

“**Lone Worker User**” means the User to whom you make Lone Worker from EE available.

“**Specialist Lone Worker Device**” means a Lone Worker Device that can only be used to access Lone Worker from EE.