

Security Awareness Training – Free Trial Terms

Offer Period

1. The Offer will be available from 1st October 2026 until 31st October 2026 (“**Offer Period**”) to customers who fulfil the eligibility criteria set out in paragraphs 3-6 below.
2. Except as expressly amended, the standard terms and conditions for Security Awareness Training found at <https://business.bt.com/terms-and-conditions/> under *Products / Security / Security Awareness Training Schedule to the General Terms* will apply.

The following additional terms will apply to this Offer:

Eligibility

3. The Offer will be available at BT’s discretion to new Security Awareness Training customers who during the Offer Period sign up to a contract for Security Awareness Training.
4. The Offer is not available for customers taking the Security Awareness Training Bespoke subscription.
5. Customers who are resigning or re-grading their existing Security Awareness Training contract are not eligible for this offer.
6. The Offer may only be redeemed once by each eligible Customer. Any order submitted which attempts to redeem the Offer more than once shall be deemed ineligible, and the applicable standard charges shall apply in full.

The Offer

7. BT will discount the standard monthly recurring charges set out in the customer’s initial order for the Security Awareness Training Service by 100% (“**Trial Discount**”) for the first 30 days of the contract only (the “**Trial Period**”).
8. The customer may cancel the Security Awareness Training Service during the Trial Period via BT Business Apps without incurring termination charges.
9. If the customer does not cancel the Security Awareness Training Service prior to the expiry of the Trial Period, BT will continue to provide the Security Awareness Training Service subject to the selections made by the customer at initial order stage (or as amended during the Trial Period), and the terms and conditions set out in the contract.
10. Following expiry of the Trial Period, the Trial Discount will be removed from the customer’s account.
11. This Offer cannot be used together with any other BT offer, unless specifically stated.
12. BT may withdraw or amend this Offer at any time without notice.