



Flexible Worker Bundle Terms Schedule to the General Terms

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1 A note on 'you'

'You' and 'your' mean the Customer.

2 Words defined in the General Terms

- 2.1 Words that are capitalised but have not been defined in these Flexible Worker Bundle Terms have the meanings given to them in the General Terms, the BT Business Broadband, Superfast, Ultrafast and Hyperfast Schedule, the BTnet (Internet Connect UK) Schedule, the BTnet Security Annex to the BTnet (Internet Connect UK) Schedule, the Microsoft Online Services Schedule and the BT Business Direct Conditions of Sale.
- 2.2 In case of any conflict or inconsistency between these Flexible Worker Bundle Terms and any of the underlying terms of the Components or IT Equipment, these Flexible Worker Bundle Terms will take priority.

3 The Bundle Product

- 3.1 BT will provide you with a combination of the following components as set out in the Order:
 - 3.1.1 BT Business Broadband package as set out in the BT Business Broadband, Superfast and Ultrafast Schedule;
 - 3.1.2 BTnet (Internet Connect UK);
 - 3.1.3 BTnet Security; and
 - 3.1.4 Microsoft Online Services,(each a '**Component**') and together with the IT Equipment will form a single bundle service ("**Flexible Worker Bundle**").
- 3.2 Your contract for the Flexible Worker Bundle will consist of the following, the order of priority, highest first, is:
 - 3.2.1 these Flexible Worker Bundle Terms;
 - 3.2.2 the applicable Component terms and if applicable, the BT Business Direct Conditions of Sale ("**Schedules**");
 - 3.2.3 any Annex or Order that BT provides to you;
 - 3.2.4 the General Terms found at www.bt.com/terms; and
 - 3.2.5 the BT Price List found at www.bt.com/pricing,(the "**Contract**").
- 3.3 Clause 2 of the General Terms is deleted and replaced with the wording at Paragraph 3.2 of these Flexible Worker Bundle Terms.

4 Bundle Terms

4.1 Minimum Period of Service

- 4.1.1 Each Component of the Flexible Worker Bundle is subject to a Minimum Period of Service as set out in the Order.
- 4.1.2 At the end of the Minimum Period of Service or Renewal Period, unless one of us has given Notice to the other of an intention to terminate the Flexible Worker Bundle or a Component of the Flexible Worker Bundle in accordance with the terms of the Contract:
 - (a) BT will continue to provide the Flexible Worker Bundle;
 - (b) the Recurring Charges applicable during the Minimum Period of Service may cease to apply and BT may invoice you for new Recurring Charges from expiry of the Minimum Period of Service; and
 - (c) each of us will continue to perform our obligations in accordance with the Contract.

4.2 Charges

- 4.2.1 For the Components, you will pay BT Charges in accordance with the Component's Schedule.
- 4.2.2 If applicable, you will pay BT Charges for any IT Equipment as set out in either (i) the Order or (ii) any Quote accepted by you for the IT Equipment (as applicable), which will apply from the date you take delivery or possession of that IT Equipment.

4.3 Termination and Termination Charges

- 4.3.1 Either of us may, at any time after the Service Start Date and without cause, terminate the entire Flexible Worker Bundle by giving 90 days' Notice to the other.
- 4.3.2 Either of us may, at any time after the Service Start Date, terminate a Component of the Flexible Worker Bundle, in accordance with the termination provisions as set out in each Component's Schedule.



- 4.3.3 If you terminate the entire Flexible Worker Bundle or a Component of the Flexible Worker Bundle during the Minimum Period of Service or Renewal Period for any Component, you will pay BT Termination Charges in accordance with each Component's Schedule.
- 4.3.4 If the Flexible Worker Bundle is terminated before you have fully paid for any IT Equipment, you will pay any remaining Charges for the IT Equipment.
- 4.3.5 If you terminate an individual Component of the Flexible Worker Bundle (but not the entire Flexible Worker Bundle) in accordance with Paragraph 4.3.2:
 - (a) BT will continue to provide you with the remaining Components;
 - (b) the Minimum Period of Service or Renewal Period will continue to apply to each of the remaining Components; and
 - (c) you will pay BT the Charges for the remaining Components as set out in the Order.

4.4 **Bundle Upgrade or Regrade**

- 4.4.1 During the Minimum Period of Service and subject to BT confirming you are able to, you may convert your existing Flexible Worker Bundle to:
 - (a) a higher value Flexible Worker Bundle; or
 - (b) a lower value Flexible Worker Bundle subject to paying any applicable charges BT informs you of.



Defined Terms

"**BT Business Broadband**" means the broadband service called 'BT Business Broadband, Superfast and Ultrafast Schedule to the General Terms' found at <https://business.bt.com/terms/> under the 'Broadband and Internet' heading.

"**BTnet (Internet Connect UK)**" means the internet connection service as set out in the 'BTnet (Internet Connect UK) Service Schedule to the General Terms' found at <https://business.bt.com/terms/> under the 'Broadband and Internet' heading.

"**BTnet Security**" means the BTnet Security service as set out in the 'BTnet Security Annex to the BTnet (Internet Connect UK) Schedule' found at <https://business.bt.com/terms/> under the 'Broadband and Internet' heading.

"**Component**" has the meaning given to it in Paragraph 3.1.

"**Flexible Worker Bundle**" has the meaning given to it in Paragraph 3.1.

"**IT Equipment**" means the equipment BT provides to you as set out in the Order or Quote (as applicable) in accordance with the BT Business Direct Conditions of Sale found at <https://www.businessdirect.bt.com/help/policies/bt-business-direct-conditions-of-sale/>.

"**Quote**" means the quote provided to you by BT for the purchase of IT Equipment.

"**Microsoft Online Services**" means the services as set out in the 'Microsoft Online Services Schedule' found at <https://business.bt.com/terms/> under the heading 'Business Apps'.

"**Minimum Period of Service**" means (i) for Microsoft Online Services, a period of 12 months beginning on the Services Start Date and (ii) for all other Components, a period of 24 or 36 months beginning on the Service Start Date as set out in the Order.

"**Renewal Period**" means for Microsoft Online Services only, for each active Subscription, the initial 12 month period following the Minimum Period of Service, and each subsequent 12 month period.

"**Schedules**" has the meaning given to it in Paragraph 3.2.2.

"**Service Start Date**" means the date BT confirms to you that it has provided you with the first Component of the Flexible Worker Bundle.