



Global Fabric Service Schedule

Part B.1 – Service Descriptions

Network Service Connections – Global Business Internet

Section A The Service

1. SERVICE OVERVIEW

Global Business Internet is a Network Service Connection which can be used with the Global Fabric platform as set out in Part B to provide the Customer with an internet service.

2. STANDARD COMPONENTS

BT will provide the Customer with the following Services in accordance with the details as set out in the Order:

2.1 Internet Network Service Connections

- 2.1.1 An Internet Network Service Connection that provides the Customer with access to the internet from one of the available Ports on the Global Fabric platform.
- 2.1.2 The Customer will select one of two bandwidth options:
 - (a) a fixed bandwidth option with a fixed price, where any excess traffic beyond the fixed bandwidth will be dropped; or
 - (b) a burstable bandwidth option, where the Customer selects a minimum committed bandwidth and a maximum bandwidth. The minimum committed bandwidth has a fixed monthly price. Any actual usage above this minimum committed bandwidth, in any month, will be charged in incremental Mbps. Used bandwidth is measured based on the 95th percentile to determine any burst Mbps that shall be charged within the monthly measurement period. Any traffic exceeding the maximum bandwidth rate will be dropped.
- 2.1.3 Each connection supports IPv4 only, IPv6 only or IPv4/IPv6 dual stack.
- 2.1.4 BT will assign and manage the WAN IP Addresses that provide routing connectivity over the Access Line between the Site and the Port.

2.2 IP Addresses.

- 2.2.1 The Customer may select in the Order, either:
 - (a) to use its existing Provider Independent IP Addresses with the Service; or
 - (b) Provider Aggregatable IP Addresses to be allocated by BT.

2.3 Routing

- 2.3.1 The Customer may select in the Order whether communication between the Customer's network into the internet will be a none (no routing protocol), static routing, or dynamic Border Gateway Protocol ("**BGP**") routing.
- 2.3.2 If the Customer selects dynamic BGP routing with the Service, the Service will require the use of an Autonomous System Number ("**ASN**"). The Customer will specify in the Order whether the Customer will use:
 - (a) its own public ASN; or
 - (b) a private ASN.
- 2.3.3 If the Customer connects with its own public ASN, the Customer will be responsible for obtaining and maintaining the public ASN in the relevant Regional Internet Registry.

2.4 Domain Name System ("**DNS**").

- 2.4.1 BT will provide a Domain Name System service that can be used for name resolution globally.