



BT Managed SIEM Security Service Supplier Annex to the Order to the General Terms

Supplier Name and Address	Product Description	Warranty Period	Supported Device List URL	Additional Conditions
Log Rhythm 3195 Sterling Cir (55 th & Valmont) Boulder CO 80301 United States	https://gallery.logrhythm.com/data-sheets/security-intelligence-for-msp-data-sheet.pdf	The warranty period for hardware is 90 days.	https://gallery.logrhythm.com/data-sheets/collection-technology-data-sheet.pdf	LogRhythm provides Hardware Support Services with assistance from its hardware OEM provider, Dell global services. Support Services are available for Hardware for up to five years from the date of delivery provided the Customer remains current on a Support Services plan.
IBM UK Head Office IBM United Kingdom Limited PO Box 41, North Harbour Portsmouth Hampshire PO6 3 AU	https://www.ibm.com/uk-en/marketplace/ibm-qradar-siem	When the Customer purchases an IBM appliance, the Customer receives a 12 month warranty including standard support. IBM Appliance Support Guide can be found via the following link: https://www.ibm.com/support/pages/node/737691	https://www.ibm.com/support/knowledgecenter/SS42VS_DS4M/r_supported_devices_list.html	Business Critical Support will be mandatory on all IBM Hardware purchases, unless otherwise requested by the customer. This gives 24/7 remote support.
Amazon Web Services Inc 440 Terry Avenue N, Seattle, WA 98109	https://aws.amazon.com/what-is-aws/	N/A	N/A	N/A