Ethernet Cloud Connect Direct
Annex to Ethernet Connect UK (ECUK) Schedule

Contents

A note on 'you'

'You' and 'your' mean the Customer.

Words defined in the General Terms and Ethernet Connect UK Schedule

Words that are capitalised but have not been defined in this Annex have the meanings given to them in the General Terms and in the Ethernet Connect UK (ECUK) Schedule.

Part A – The Service

1   Service Summary

1.1   BT will provide you with the Ethernet Cloud Connect Direct service ("**ECCD**") only if you have purchased the Ethernet Connect UK Service ("**ECUK**"), including any BT Managed Service variant, for provision to at least one Site.

1.2   ECCD is a standard ECUK Service Option and cannot be ordered as a standalone service.

1.3   Unless amended in this Annex, all terms for ECUK as set out in the ECUK Service Schedule apply to ECCD, as applicable.

2   Service Components

2.1   ECCD provides you with a direct ethernet connection from your ECUK Site to a ECCD Cloud Service Provider via a BT shared pre-established high capacity resilient connection.

2.2   BT will provide you with ECCD on the condition that:

(a)   for Etherway Access at your site: you install either ECUK Diverse or Diverse+ resiliency. Etherway Access will only be made available as part of the ECCD option;

(b)   for EVC type: E-Line P2P EVC is only supported. Both VLAN Aware and Port Based ECUK options will be available. Two ECUK EVCs will always be created for each ECCD service ordered;
for EVC bandwidth: ECCD option is restricted to a specific set of values (50Mb, 100Mb, 200Mb, 500Mb, 1Gb, 2Gb, 5Gb, 10Gb); and

(c)   for EVC Class of Value (CoS): ECUK Ethernet Premium Class only.

3   Service Management Boundary

3.1   BT will provide and manage the ECCD Service as per below:

(a)   If provided to your Site: ECUK Schedule terms and conditions in relation to the Service Management Boundary are applicable.

(b)   If provided to a ECCD Cloud Service Provider Site: the physical cable between BT and ECCD Cloud Service Provider. ECUK Schedule terms and conditions for ECUK BT Managed Service variant will apply in relation to Service Management Boundary

Part B – Service Delivery and Management

4   Your Obligations

4.1   You will:

4.1.1   have a separate subscription with a Cloud Service Provider including the CSP's private WAN connectivity option;

4.1.2   use your own CSP's portal credentials in order to support BT during the ECCD service delivery journey;

4.1.3   set up and complete IP based configuration, on top of BT ECCD service, both at your Site and into the CSP's environment; and

4.1.4   be aware that BT will only provide you Ethernet connectivity to the Cloud Service Provider and has no liabilities relating to the CSP's services including but not limited to any liability relating to performance, availability, data protection and any security issues.

Part C – Service Levels

ECUK Schedule terms and conditions are applicable to the ECCD service.

Part D – Defined Terms

5   Defined Terms

In addition to the defined terms in the General Terms and ECUK Schedule capitalised terms in this Annex will have the following meanings (and in the case of conflict between these defined terms and the defined terms in the General Terms and ECUK Schedule, these defined terms will take precedence for the purposes of this Annex):

"Cloud Service Provider" or **"CSP"** means a cloud service provider that connects to the BT Network via a BT shared pre-established high capacity resilient connection.

"Ethernet Cloud Connect Direct" (ECCD) means ECUK Service Option that provides a direct connection to a BT predefined set of Cloud Service Providers (CSPs).

"Ethernet Connect UK" (ECUK) means Ethernet Connect UK parent service. ECUK service subscription is a pre-requisite in order to adopt BT ECCD service option.