# Data Processing Annex for Managed Sentinel & XDR Service

## A Note On 'You'

'You' and 'your' mean the Customer.

## **Data Processing Annex**

#### 1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the Managed Sentinel & XDR Service.

### 2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the Managed Sentinel & XDR Service as set out in this Annex for as long as BT provides the Managed Sentinel & XDR Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

#### 3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 The nature and purpose of the Processing of Customer Personal Data by BT includes:
  - 3.1.1 providing a service through which you can set rules for static and dynamic URL filtering and protecting against "web threats" on your IT systems. This software is provided by a third party; and
  - 3.1.2 accessing a log of customer IP Addresses and MAC Addresses, together with attempted URL and website visits by those addresses, using an online Workspace in order to manage elements of the Managed Sentinel & XDR Service.

## 4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you will be:
  - 4.1.1 website or IP Address;
  - 4.1.2 MAC Address;
  - 4.1.3 name;
  - 4.1.4 address;
  - 4.1.5 telephone number;
  - 4.1.6 email address;
  - 4.1.7 job title;
  - 4.1.8 company name;
  - 4.1.9 contact records;
  - 4.1.10 usage records (call, internet or router logs); and
  - 4.1.11 identity management User profiles.
- 4.2 The Customer Personal Data will concern the following categories of Data Subjects:
  - 4.2.1 your employees;
  - 4.2.2 your customers or third parties; and
  - 4.2.3 any Data Subject (as controlled by you).