Fortinet Secure SD-WAN Annex
to the Managed Firewall Service Schedule

Contents

A note on 'you'

'You' and 'your' mean the Customer.

Words defined in the General Terms

Words that are capitalised but have not been defined in this Annex have the meanings given to them in the General Terms.

Part A – The Fortinet Secure SD-WAN Service

1 Service Summary

1.1 BT will provide you with a service that delivers a security-driven networking WAN edge transformation through SD-WAN, advanced routing and WAN optimization capabilities ("**Fortinet Secure SD-WAN Service**").

1.2 BT will provide you with the Fortinet Secure SD-WAN Service only if you have purchased BT Managed Firewall Security Service, for provision for at least one Site.

1.3 Fortinet Secure SD-WAN Service is an annex to BT Managed Firewall Security Service and cannot be ordered as a standalone service. You will need to have BT Managed Firewall Security Service and BT Managed Security Service in order for Fortinet Secure SD-WAN Service to function.

1.4 Unless amended in this Annex, all terms for BT Managed Firewall Security Service as set out in the BT Managed Firewall Security Service Schedule to the General Terms apply to Fortinet Secure SD-WAN Service, as applicable.

2 Standard Service Components

2.1 Dependent on the Graded Service Tier you have chosen under BT Managed Security Service, BT will provide you with the corresponding Standard Service Components listed in the table below. The corresponding Standard Service Components will be additions to the BT Managed Firewall Security Service and BT Managed Security Service capabilities already chosen.

	Foundation	Foundation Plus	Premium
SD-WAN Policy	Standard best practice hub-and-spoke policy. New SD-WAN member interfaces only	Standard best practice hub-and-spoke policy. New and existing SD-WAN member interfaces	Meshed AD-VPN based policy
VPN	IPSec Tunnels – up to four per branch for SD-WAN overlay	IPSec Tunnels – up to four per branch for SD-WAN overlay	Meshed IPSec for IP-Sec Tunnel resilience
Routing	Static routing	BGP dynamic routing	BGP dynamic routing

3 Associated Services and Third Parties

3.1 BT will provide you with Fortinet Secure SD-WAN Service on the condition that:

(a) you will provide BT with a single static IP Address that can be allocated to the FortiGate (IPv4);

(b) you will provide BT with business-rate Internet connection, either from BT or provided by a third party;

(c) the SD-WAN-enabled firewall must be provided with a static Internet routable IP Address and must not reside behind a service provider router which is performing network address translation);

(d) you will provide BT with three static IP Addresses for each high availability pair firewall solution per Site – one for each firewall and one for you, if you choose to use the high availability pair firewall solution.

Part B – Service Delivery and Management

BT Managed Firewall Service and BT Managed Security Service terms and conditions are applicable to the Fortinet Secure SD-WAN Service.

Part C – Service Levels

BT Managed Firewall Service and BT Managed Security Service terms and conditions are applicable to the Fortinet Secure SD-WAN Service.

Part D – Defined Terms

4   Defined Terms

In addition to the defined terms in the General Terms, BT Managed Firewall Service Schedule and BT Managed Security Service Schedule, capitalised terms in this Annex will have the below meanings (and in the case of conflict between these defined terms and the defined terms in the General Terms and BT Managed Firewall Service Schedule and BT Managed Security Service Schedule, these defined terms will take precedence for the purposes of this Annex). BT has repeated some definitions in this Annex that are already defined in the General Terms, BT Managed Firewall Service Schedule and BT Managed Security Service Schedule. This is to make it easier for you to find the definitions when reading this Annex.

"**AD-VPN**" or "**Active Directory VPN**" means a VPN type that allows to dynamically establish direct tunnels between spokes of a hub-and-spoke architecture.

"**BGP**" means a network protocol designed to exchange routing and reachability information between autonomous systems.

"**FortiGate**" means a next generation firewall, provided by Fortinet.

"**IPSec**" means IP security; which is a standards-based framework that provides layer 3 services for confidentiality, privacy, data integrity, authentication and replay prevention.

"**IPSec Tunnel(s)**" means either a static or dynamic virtual communication path between two end points that may be encrypted and have different levels of authentication to ensure you have secure connectivity.

"**VPN**" means a network that appears private to your Users while being provided over network infrastructure that is shared with BT's other customers. Unless otherwise agreed in writing, your communications over your VPN are restricted to those Sites belonging to your VPN.