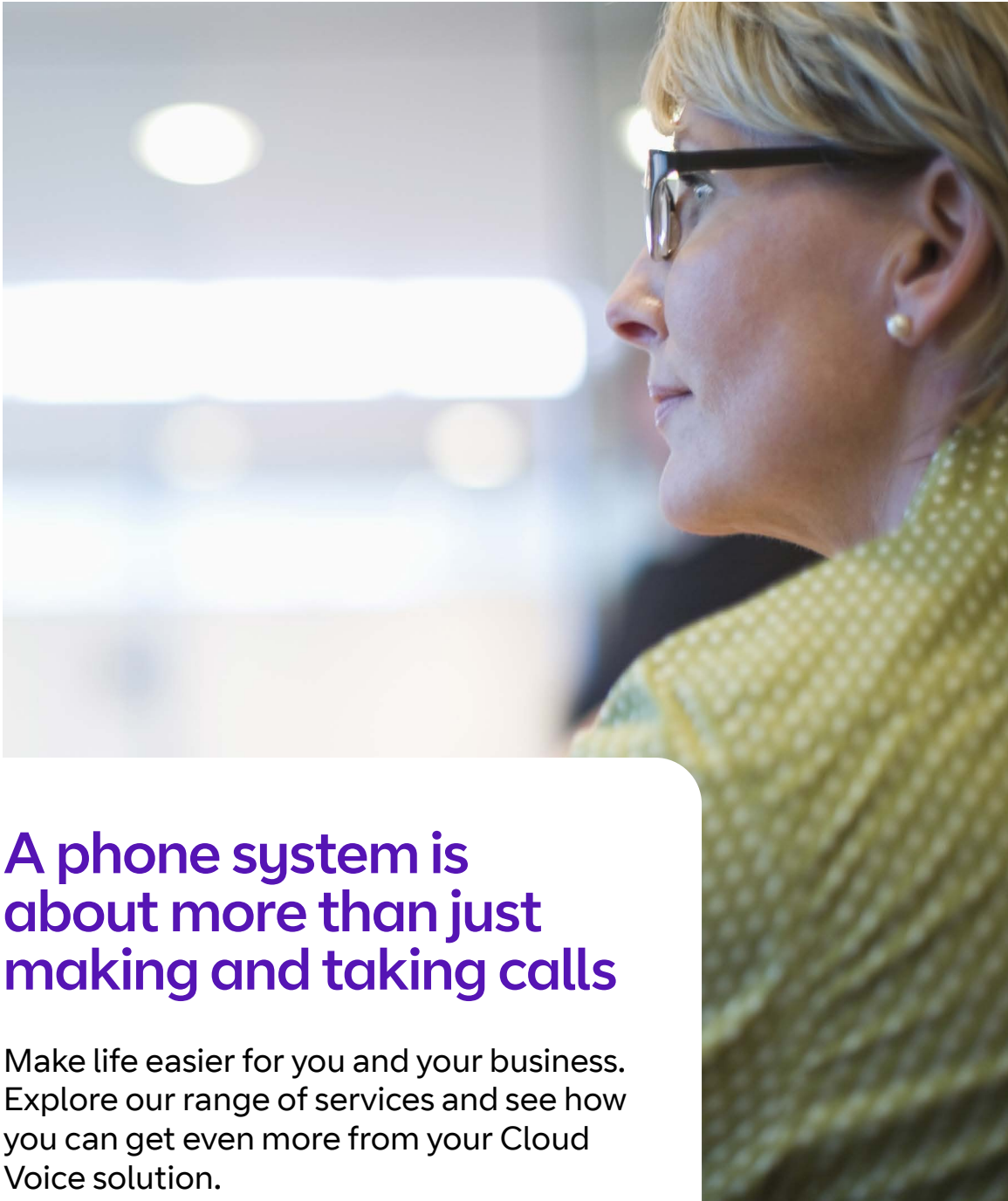




BT Cloud Voice Peripherals

Get even more from your phone system





A phone system is about more than just making and taking calls

Make life easier for you and your business. Explore our range of services and see how you can get even more from your Cloud Voice solution.

Contents

Secure entry systems	3
On hold music and messaging services	5

Secure entry systems

Securing your business starts at the door

Keep staff safe, drive efficiency and provide improved customer service with secure entry systems and Cloud Voice.

Put security first

Make sure your staff and premises are kept safe. These systems let you see and speak to visitors before letting them in, making sure only people who should be on site, are.

Value key customers

Don't keep guests waiting. Make sure they're met quickly and professionally by the right person, with instant connections to designated extensions on your Cloud Voice system.

Focus on what matters

Don't waste time, lose the distractions. Quickly let people in without leaving your desk and make sure you can focus on what's critical for your business.

Rely on us

We'll take care of everything, with our experts managing the whole process from install to maintenance.



BT Cloud Voice Access Control: Visitor

Simple and convenient

Connect at the touch of a button and easily reach the right person with your Cloud Voice system.



BT Cloud Voice Access Control: Visitor and Staff

Stay in complete control

All the benefits of a visitor system, plus an easy to use keypad for staff access.

Features at a glance

	BT Cloud Voice Access Control: Visitor	BT Cloud Voice Access Control: Visitor and Staff
Single button Designed for visitor only access	✓	
Keypad For visitor and staff access		✓
Backlit call button	✓	✓
Colour camera	Available as an upgrade	Available as an upgrade
Surface mounted I.e. sits proud of the wall	✓	✓
Night operation Supports day and night operation as standard	✓	✓

Staff and Visitor Access Control System

Access keypad Up to 4 staff access key codes can be programmed allowing entry into premises		✓
Direct dial Allows users to direct dial known extensions		✓

BT phone system connection, operation, installation and support

Allows operator to release door lock	✓	✓
BT installation	✓	✓
Maintenance One, three and five year options	✓	✓

Technical specification

Signalling protocol	Analogue, DTMF (requires ATA)
Button format	Backlit, Aluminium
Microphone	1 inbuilt bottom mounted
Speaker	Front mounted
Power requirements	Min 12VDC 1.5A
Release contacts	Relay NO/NC
Dimensions	219x122x23 mm
Construction	Metal with high quality aluminum casing
Mount style	Surface

On hold music and messaging services

Show customers how much you care

Greet customers professionally, make them feel welcome and deliver important messages.



Exceed expectations

First impressions count

Make sure customers are greeted in the most professional way and connected quickly.

Professional and personal

Clear auto-attendant messages help to manage callers' expectations and create a call route. Making sure that queries are properly directed, saving your time and theirs.

Engaged and informed

Keep callers engaged and informed on hold with custom messages, ensuring they have realistic expectations about queue timings.

Easy to manage

Do it all online

Manage your on hold service via a dedicated online portal, allowing you to create bespoke message content, select a preferred voice over artist and even view message production progress in real time.

Instant upload

Once your message or music track is ready, we'll e-mail it to you and you'll be able to upload it unto your phone system.

Tailored to you

Professional voice over

With ten voice over artist categories to choose from, it's easy to match your caller profile. These include a range of artists commonly heard on TV and radio, giving your business that familiar feeling.

Tracks that fit

Copyright free music contracts lets you choose from more than a hundred royalty free songs, fitting your requirements perfectly.

Find out more and get in touch at bt.com/business/cloudvoice

How to get in touch

To learn more about how Cloud Voice can boost your business, visit bt.com/business/cloudvoice



Things you need to know

You can find our standard terms and conditions at www.bt.com/terms. You'll find the terms and conditions for BT Cloud Voice under 'IP communications'.

Offices Worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

© British Telecommunications plc 2020. Registered office: 81 Newgate Street, London EC1A 7AJ. Registered in England No. 1800000.

September 2020