A guide to our IP phone portfolio

BT Cloud Phone

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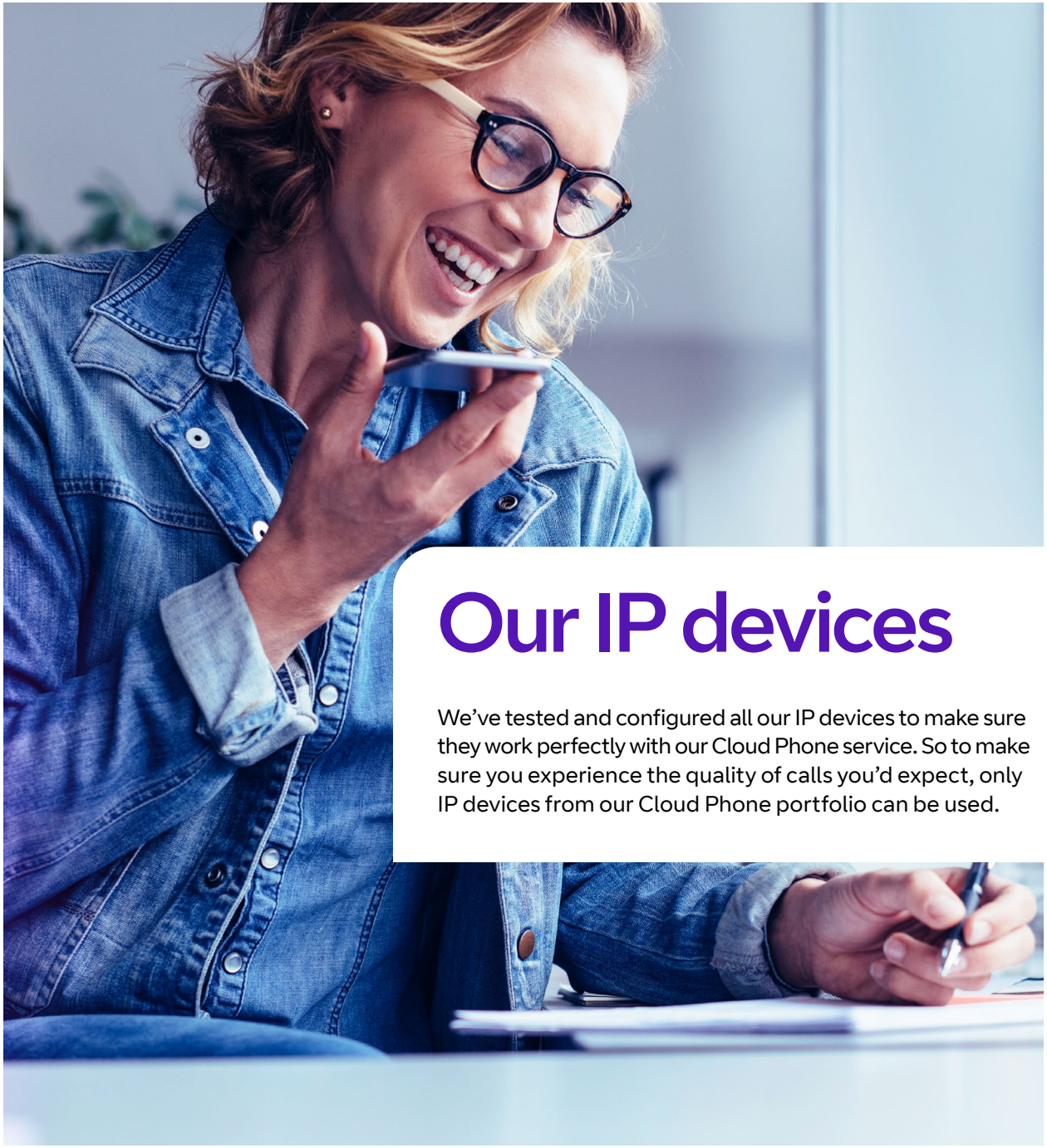


Our IP devices

We've tested and configured all our IP devices to make sure they work perfectly with our Cloud Phone service. So to make sure you experience the quality of calls you'd expect, only IP devices from our Cloud Phone portfolio can be used.

Overview

Our Cloud Phone IP Phones are an ideal choice for businesses of any size

We configure them for you so they're easy to set up and use, and will help to improve your voice communications. You can add more sites or users quickly and easily and benefit from improved functionality.

You may already be using our Cloud Phone service and are now looking to add more devices to your phone system. Or perhaps you're switching to Cloud Phone and simply want the best phones for your business. Either way, we have a range of IP Phones to meet your needs. To highlight what we offer and to help you make a choice, we've summarised the key features and benefits of each phone or phone range.

Our IP phone portfolio

Designed to meet your day-to-day needs

Poly VVX range

The Poly range of IP phones offers something for every business, whatever your needs. Whether you're looking for an entry-level phone that's suitable for general use, a mid-range model that meets the communication demands of office workers and call attendants, or best-in-class desktop productivity and unified communications for busy professionals – there's a model to suit you.

If you want crystal clear communications, enhanced collaboration and improved personal productivity, a Polycom phone is an ideal choice. Plus, you'll get all the help you need to set up your phone, so you can hit the ground running.

Poly VVX250

Ideal for general office use and anyone handling a low to moderate number of calls.

The benefits

- Efficient call handling with a simple and intuitive user interface which makes navigation easy.
- HD ready for crystal-clear conversations.
- Comes with a power supply unit and preconfigured for your Cloud Phone service so you just need to plug it in and you're ready to go.

Poly VVX 450

Mid range business phone ideal for SoHo, office staff and call centre workers.

The benefits

- Modern design and colour display screen makes call handling simple.
- HD ready for crystal-clear conversations.
- Comes with a power supply unit and preconfigured for your Cloud Phone service so you just need to plug it in and you're ready to go.

Poly VVX601

Premium business phone ideal for corporate executives and business managers.

The benefits

- Large high-resolution colour screen with touchscreen functionality makes it easy to use.
- Gesture-based, smartphone like operation.
- HD ready for crystal-clear conversations.
- Comes with a power supply unit and preconfigured for your Cloud Phone service so you just need to plug it in and you're ready to go.

Poly VVX450 or VVX601, complete with an Expansion Module

Turns the Poly VVX450 or VVX601 into an attendant console for receptionists or other admin staff who manage multiple calls on a daily basis.

The benefits

- Module has multi-function line keys that can be set up as busy lamp fields, speed dial or call appearance.
- No separate set up as power and signalling is provided by the host VVX.

Our IP phone portfolio

Answer calls from any desk

Yealink W60P

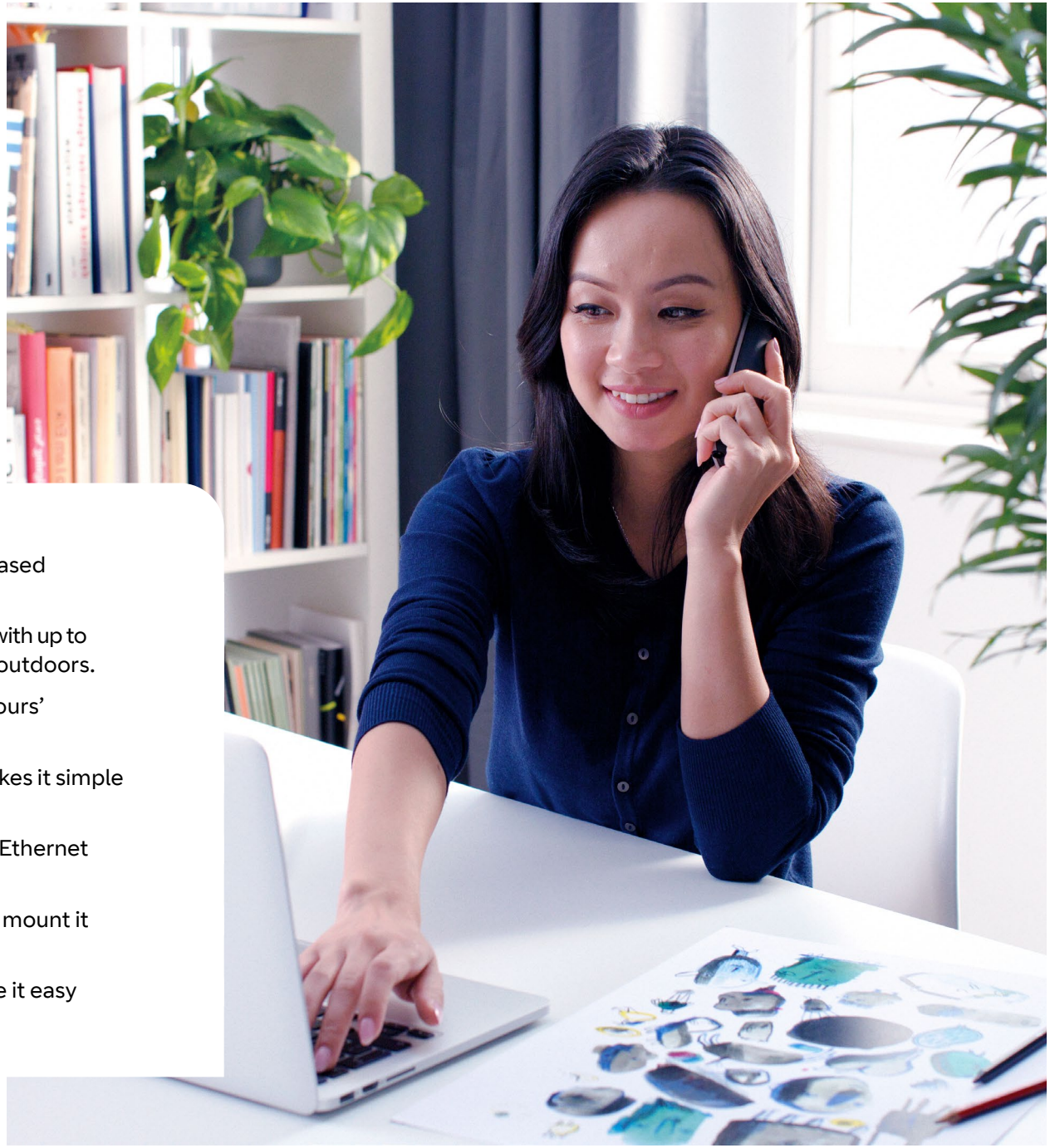
Get more mobility, even when you're in the office with the Yealink W60P. Need to leave your desk? Simply take the handset with you when you move around and you won't miss any calls.

This flexible phone system uses industry-standard Digital Enhanced Cordless Telecommunications (DECT). Keeping your calls secure and sounding crystal clear.

Designed for small and medium businesses, it works with up to four handsets. Need more? You can buy extra base stations, but each one will need it's own Cloud Phone user licence.

The benefits

- Wireless and HD-ready for SIP-based communications.
- Roam freely without missing a call with up to 30m coverage indoors and 100m outdoors.
- Get 11 hours' talk time and 120 hours' standby time.
- A 1.8-inch colour LCD display makes it simple to use.
- Hear every word with Power over Ethernet (PoE) Class 1.
- Choose to keep it on your desk or mount it to the wall.
- Over-the-air (OTA) updates make it easy to upgrade.



Our IP phone portfolio

Hear everyone loud and clear

Poly Trio 8500 Conference Phone

The Poly Trio 8500 is an advanced conference phone that's designed to deliver superior performance. With advanced features and remarkable voice quality, it transforms ordinary conference calls into interactive conversations that sound as natural as if you're talking face-to-face. It's designed for small to medium-sized rooms.

The benefits

- Poly's legendary voice quality fills the room with HD Voice 14 kHz audio and 4.2 m/14 ft pickup
- Enjoy versatile audio connectivity from your preferred mobile devices (USB, Bluetooth®)
- Start a meeting in seconds with onetouch-join
- Make decisions faster with rich video and content sharing options

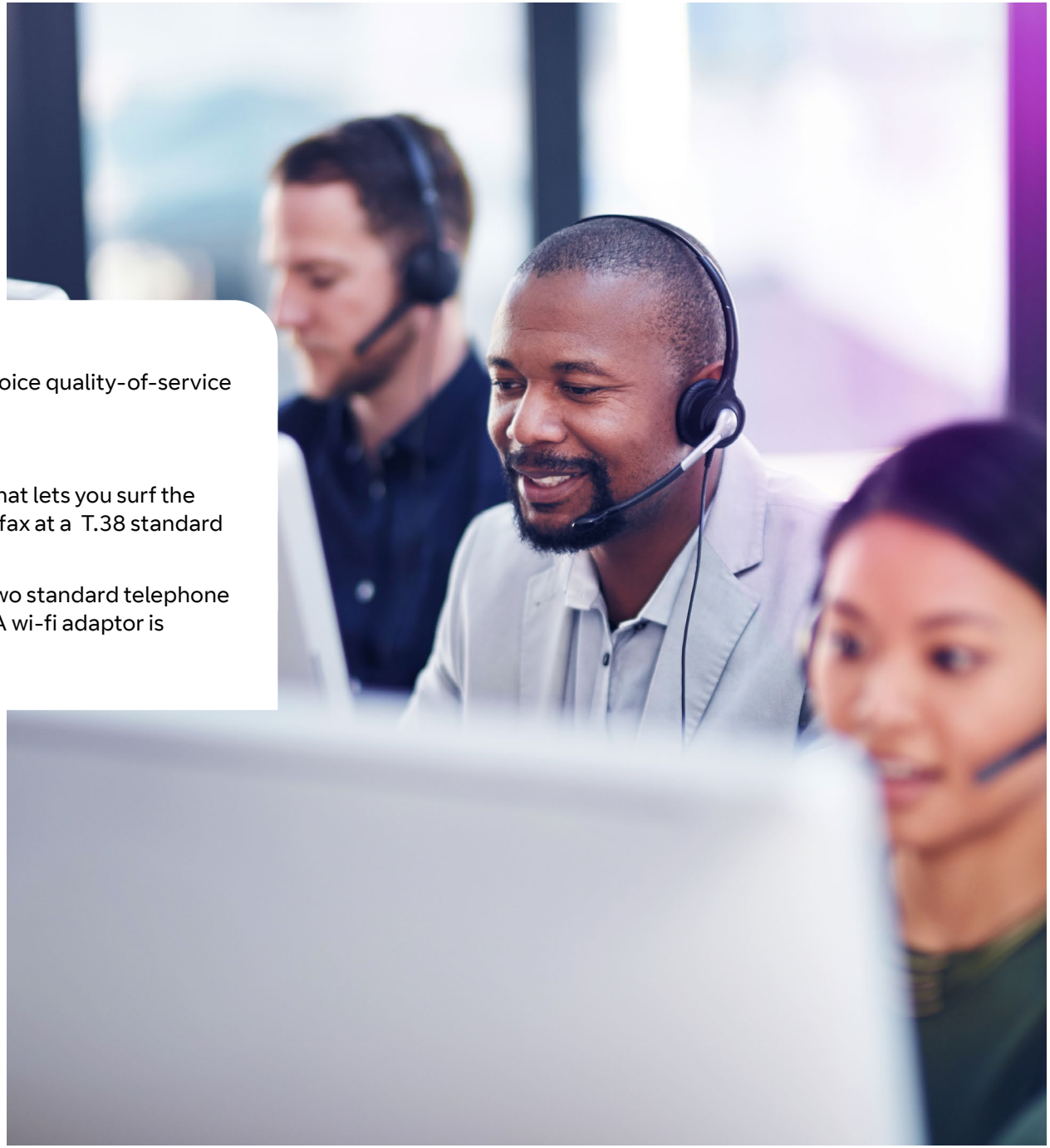
Our IP phone portfolio

An affordable option packed with features

Poly OBi302 Analogue Terminal Adaptor (ATA)
Are you new to IP technology? The Poly OBi302 lets you connect analogue devices to our Cloud Phone service.
So you can get more out of your existing phones, conference speakerphone and fax machines. While still embracing the digital world.

The benefits

- Hear every word with advanced voice quality-of-service (QoS) capabilities.
- Stay secure with encrypted calls.
- Get more done with this system that lets you surf the web, be on the phone and send a fax at a T.38 standard all at the same time.
- Connect any way you want with two standard telephone ports, plus WAN and LAN ports. A wi-fi adaptor is also available.



Appendix

Features designed to keep your business talking

Cloud Phone gives you access to a comprehensive set of features to make it easier to manage your calls. And remember you also get these added-value extras.

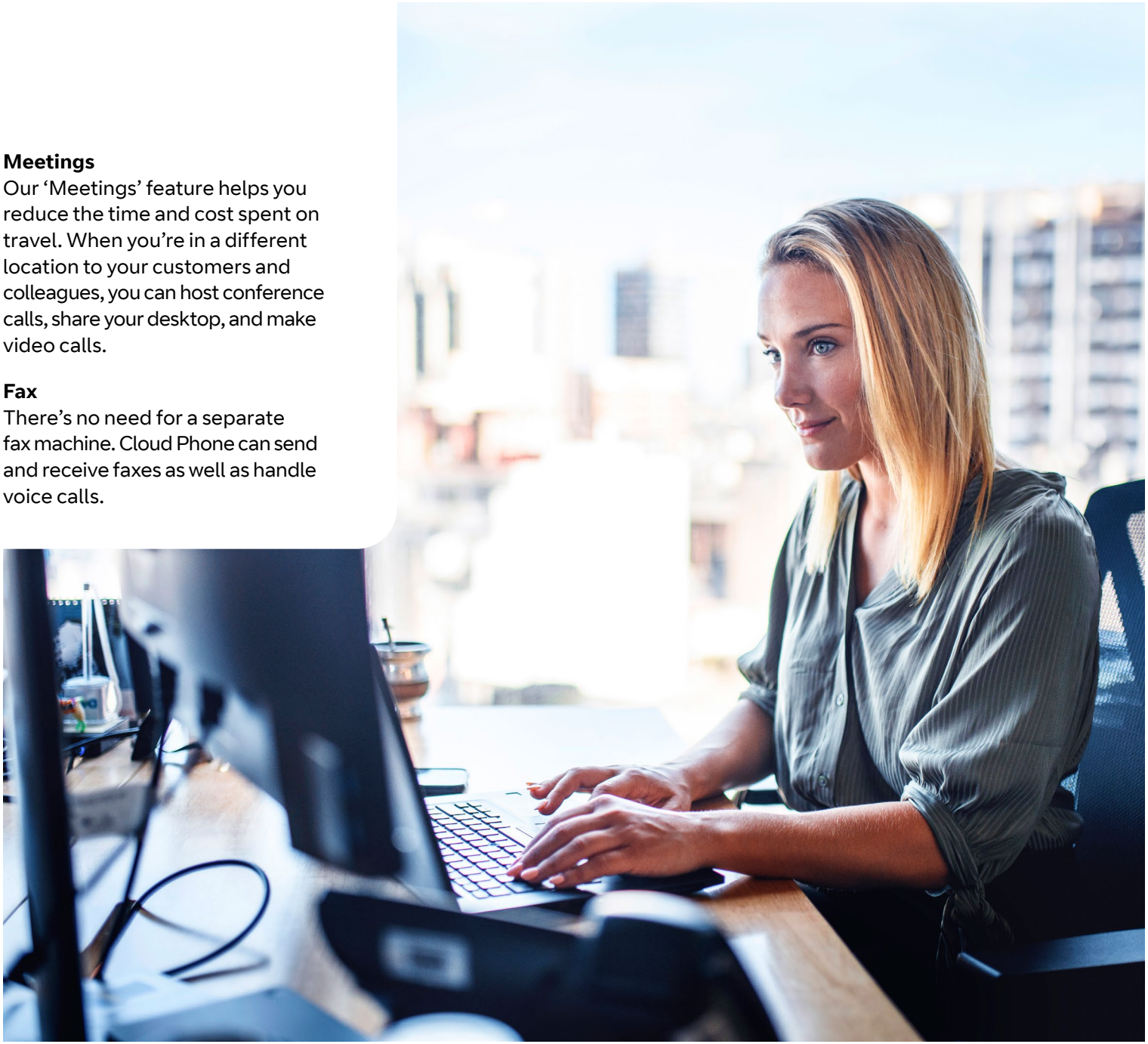
Call logs
You can get a simple, or more detailed, view of call activity across your whole estate from our Cloud Phone portal.

Mobile app
You can take your business, including your entire phone system, anywhere with our Cloud Phone service.

The mobile app (Android and iOS) works on tablets and smartphones and allows you to make and receive calls using the main business number (via 4G/5G* or wi-fi).

Meetings
Our 'Meetings' feature helps you reduce the time and cost spent on travel. When you're in a different location to your customers and colleagues, you can host conference calls, share your desktop, and make video calls.

Fax
There's no need for a separate fax machine. Cloud Phone can send and receive faxes as well as handle voice calls.



*Be mindful of data usage.

Device specifications

Poly VVX250

- 2.8 inch colour display.
- 320 x 240 pixel backlit LCD.
- Four programmable line keys.
- Dual-port 10/100/1000 Ethernet.
- One USB port.
- Dedicated RJ-9 headset port.
- Hearing aid compatibility to ITU-T P.370 and TIA 504A standards.
- Power supply unit included.
- 12 month warranty.

Poly VVX450

- 4.3 inch colour display.
- 480 x 272 pixel TFT LCD.
- 12 programmable line keys.
- Dual-port 10/100/1000 Ethernet.
- Two USB ports.
- Dedicated RJ-9 headset port.
- Hearing aid compatibility to ITU-T P.370 and TIA 504A standards.
- Power supply unit included.
- 12 month warranty.

Poly VVX601

- 4.5 inch colour touchscreen display.
- 480 X 272 pixel TFT LCD.
- 16 programmable line keys.
- HD ready.
- Dual-port 10/100/1000 Ethernet.
- Two USB ports.
- Dedicated RJ-9 headset port.
- Hearing aid compatibility to ITU-T P.370 and TIA 504A standards.
- Power supply unit included.
- 12 month warranty.

Polycom VVX450 or VVX601, complete with an Expansion Module

- 5.0 inch colour display.
- 30 programmable line keys.
- Three page keys for additional ine appearances (102 in total).
- 480 x 800 pixel resolution.
- Power provided by Poly VVX host phone.
- Power supply unit included.
- 12 month warranty.

Device specifications

Yealink – W60P

- HD audio quality.
- Enhanced customer service – answer calls wherever you are.
- Crystal clear lines thanks to the integrated Power over Ethernet (PoE) (Class 1).
- Resistance to interference from mobiles and wireless devices.
- Energy saving.
- W56 handset.

Poly Trio 8500 Conference Phone

- Voice pick up to 14ft/4.2 Metres.
- 5 inch colour hi-res LCD.
- HD ready.
- Call handling, security and provision features.
- Poly NoiseBlock.
- Shows call status.
- Single Power over Ethernet (PoE) port 10/100/1000 gigabit Ethernet.
- Bluetooth device pairing.

Poly OBi302 – Analogue Terminal Adaptor (ATA)

- High-quality voice.
- Supports high security encrypted communication.
- You can mount it to your desktop.
- Easy to install and change.
- Two standard ports.

We're communication specialists and design everything to work perfectly together.

Your IP phone comes pre-configured for our Cloud Phone service so only IP devices from our Cloud Phone portfolio can be used with this service.

Want to find out more?

Then head to bt.com/btcloudphone

Offices Worldwide

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