



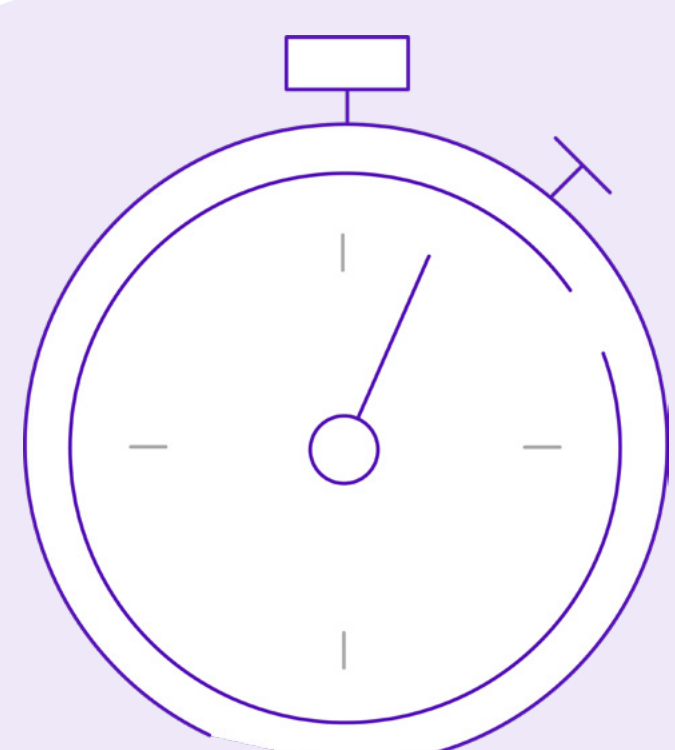
STAND OUT WITH AI RECEPTIONIST

Help your business' customer experience rise above the rest.

When running a complex, multi-site business, it can be difficult to maintain high customer satisfaction while juggling day-to-day operations and efficiency. Across multiple sites, multiple departments, and multiple challenges that affect businesses like yours, it can feel like an uphill battle.

That's where AI Receptionist (AIR) steps in.

"It takes too long to direct customers to the right person."	"I don't always have the right information at hand to help customers properly."
"Call wait time is leaving our customers frustrated."	"We're losing out on important opportunities at our busiest times."
"Higher transfer rates are increasing our costs and customer dissatisfaction."	"We don't have a reliable process to review calls so we can learn where we should improve."
"We're wasting a lot of valuable time by taking repeat calls and answering the same questions."	"We're trying to improve our CSAT score, but we can't see where to focus."
"We want to improve our communication experience, but a lot of integration processes are too complicated to adopt."	



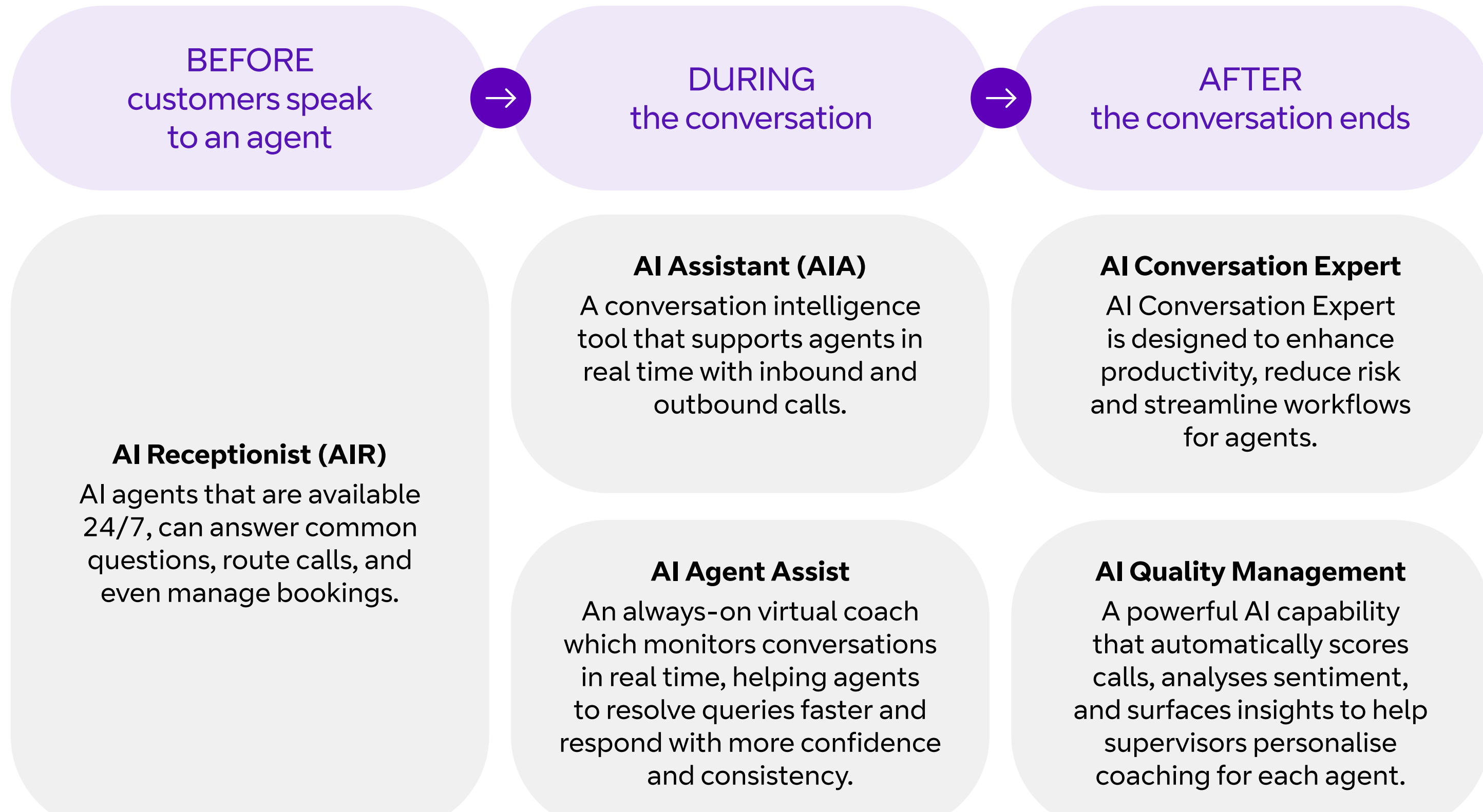
55%
MORE THAN HALF OF CONSUMERS ABANDON CALLS WHEN WAIT TIMES GET TOO LONG.¹

A BREATH OF FRESH AIR

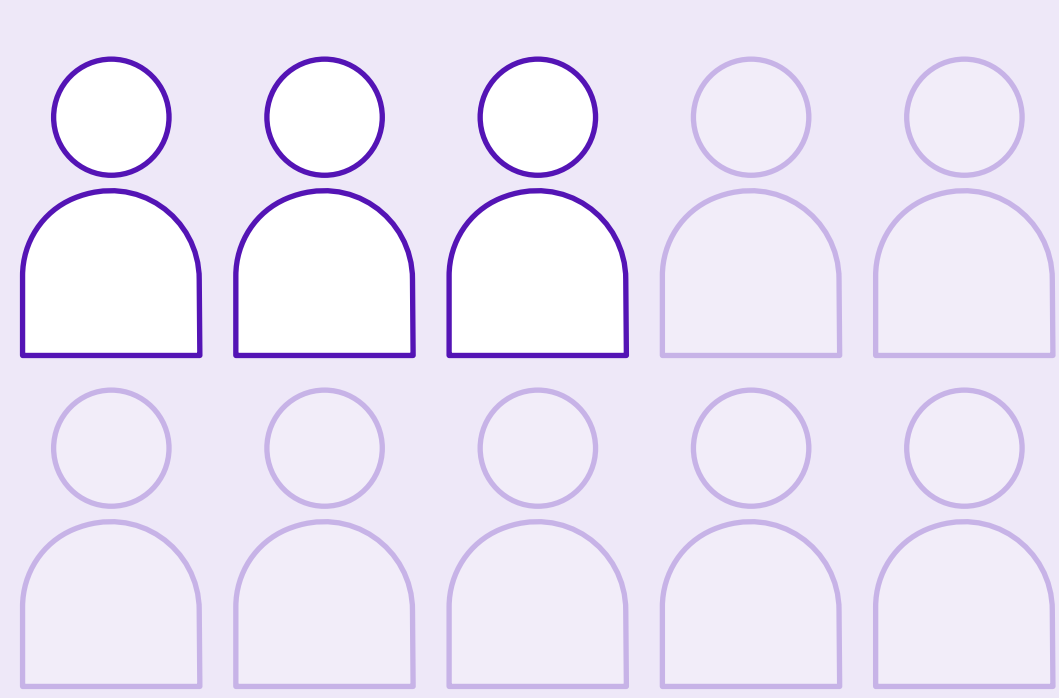
AIR is an always-on receptionist designed to help your business maximise every customer interaction and provide best in class/enterprise grade customer service, even after hours. Instead of managing high call volumes, long wait times, and repetitive enquiries, AIR frees you and your staff up to focus on critical jobs while giving customers a positive and consistent experience. It can also provide insights to help identify opportunities to improve efficiency across the business, driving consistency in quality and experience across all sites.

AI TOOLS THAT WORK FOR YOUR BUSINESS

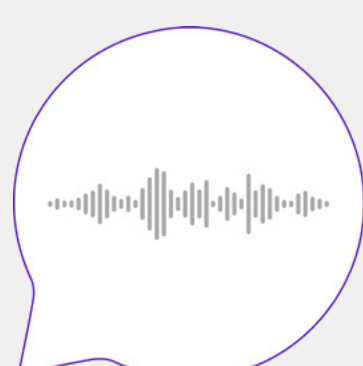
From first contact to post-call insights, our AI tools work together to support your teams at every stage of the customer journey.



3 IN 10
AGENTS CANNOT RELIABLY ACCESS CUSTOMER INFORMATION, LEADING TO IRRITATED CUSTOMERS.²



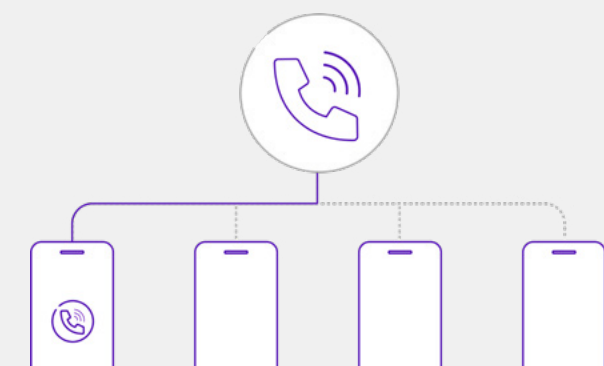
Available 24/7
So you'll never miss another call or opportunity.



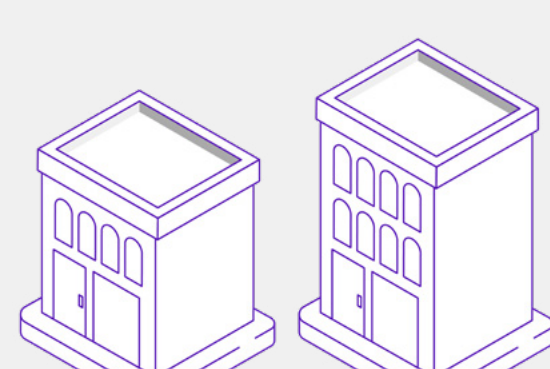
Answers common questions
So your staff can stay focused on their job.



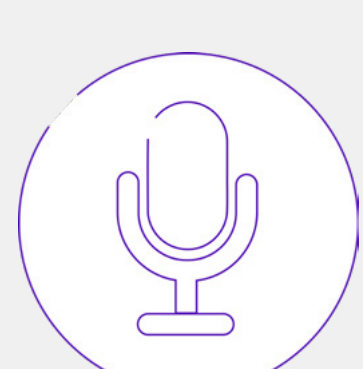
Handles bookings
So you always have a full, up-to-date diary.



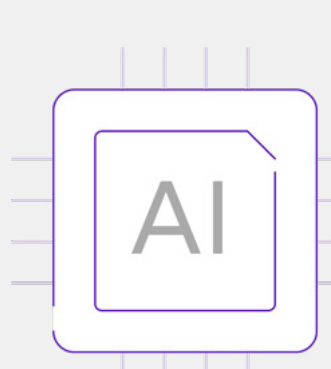
Routes calls intelligently
So your customers are always speaking to the right people.



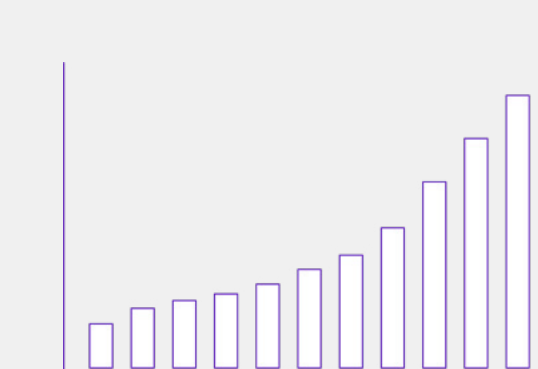
Multi-site support
So your customers have a consistent, positive experience across the business.



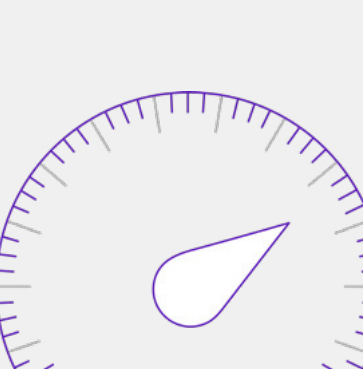
Transcribes customer interactions
So you're on top of what to look out for in the future.



Data Confidentiality
So customer data is not used to train AI models.



Scalable and flexible
So you get a solution tailored to your exact business needs.

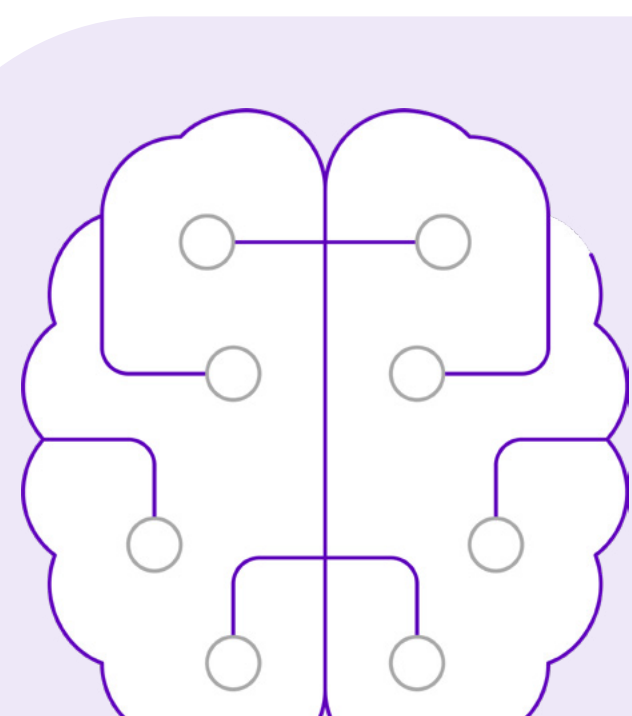


Fast and efficient
So you can address customer needs efficiently, regardless of call volume.



Natural conversation
So customers experience a warm conversation flow.

READY TO CREATE AN EFFECTIVE, MORE CONSISTENT CUSTOMER COMMUNICATION EXPERIENCE FOR YOUR BUSINESS?



74%
WITH AI BECOMING THE NEW NORMAL, 74% OF CONSUMERS NOW EXPECT CUSTOMER SERVICE TO BE AVAILABLE 24/7.³

FIND OUT MORE



Offices Worldwide

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April 2026

[1] <https://contact-centres.com/what-uk-customers-really-want-from-contact-centres-in-2025/>

[2] [Zendsk Benchmark data](https://zendsk.com/benchmark)

[3] https://cx.trends.zendsk.com/gb?utm_source=benchmark&utm_medium=benchmark&utm_campaign=2023_q1_cx_trends_benchmark