



# POWER PRODUCTIVITY WITH AI RECEPTIONIST

Elevate every phase of your business' customer experience.

As a small business owner, staying connected to your customers is critical. But when you're busy running day-to-day operations, it can feel like you need more than an extra pair of hands when tasks start piling up. Calls are missed. Staff are pulled away from important duties. All while customers might be left with a negative experience, costing you vital revenue and damaging your reputation.

That's where AI Receptionist steps in.

#### Trade merchant

"I want to be able to help customers as quickly as possible to free up the line."

#### Dental clinic receptionist

"I struggle to keep on top of everyday enquiries and bookings while managing more critical duties."

#### Restaurant

"I need to be able to answer customers and manage bookings during peak service hours."

#### Marketing agency

"We need to keep our heads down on an important pitch, but we might miss out on new client opportunities if we miss a call."

#### Day nursery

"I can't leave the children unsupervised to deal with a customer query."

#### Garage mechanic

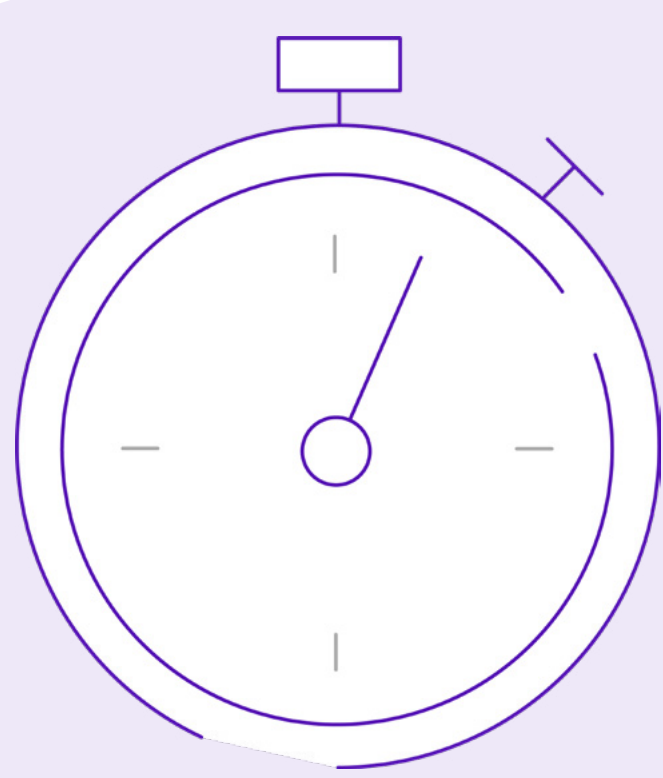
"I can't answer the phone while I'm in the middle of a complicated job."

#### Estate agent

"I've been managing calls from frustrated customers who keep getting sent to the wrong branch."

#### Construction

"I'm often on-site and can't stop to answer calls, but I don't want to miss new jobs or urgent customer requests."



## 55%

MORE THAN HALF OF CONSUMERS ABANDON CALLS WHEN WAIT TIMES GET TOO LONG.<sup>1</sup>

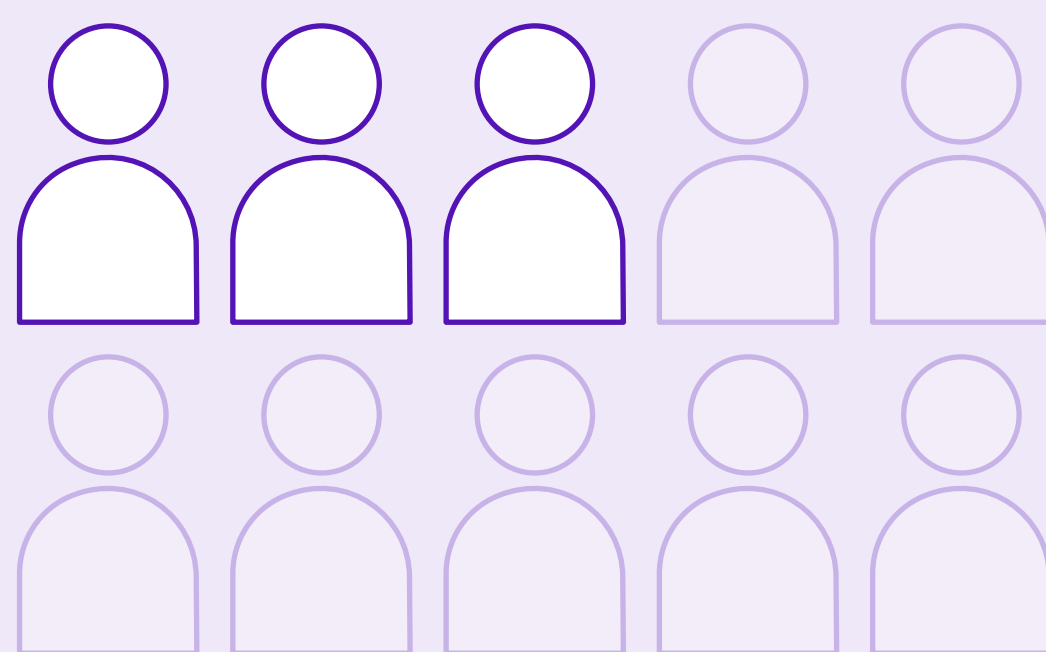
## A BETTER EXPERIENCE ROUND-THE-CLOCK

AI Receptionist is an always-on receptionist designed to help your business jump at every opportunity and provide high-quality customer service, even after hours. It answers calls instantly, speaking with a friendly, natural voice to route calls, answer questions, check availability, book appointments and send email confirmations. This leaves you free to focus on growing your business and making the most of your team's skills.

The great thing about AI Receptionist is that it works on a secure and reliable platform that integrates with all voice solutions, fitting in with whatever business phone systems you have in place.

## 3 IN 10

AGENTS CANNOT RELIABLY ACCESS CUSTOMER INFORMATION, LEADING TO IRRITATED CUSTOMERS.<sup>2</sup>



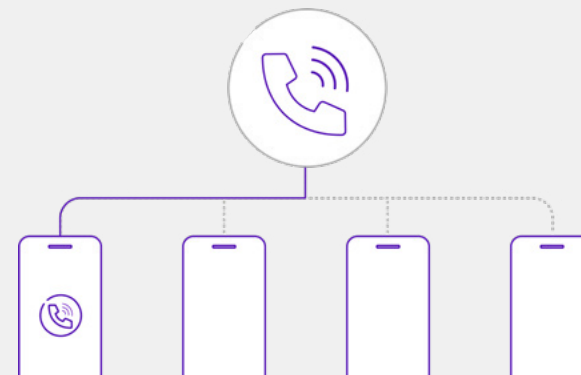
#### Available 24/7

So you'll never miss another call or opportunity.



#### Answers common questions

So your staff can stay focused on their job.



#### Routes calls intelligently

So your customers are always speaking to the right people.



#### Handles bookings

So you always have a full, up-to-date diary.



#### Transcribes customer interactions

So you're on top of what to look out for in the future.



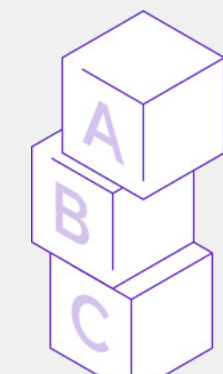
#### Uses your provided information

So customers get the exact message you want.



#### Friendly and consistent

So you deliver natural, realistic conversations and high-quality customer experience.



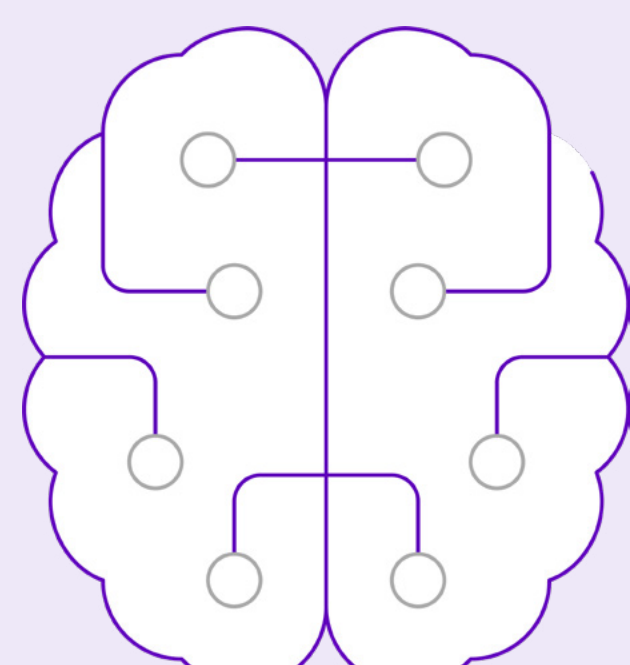
#### Simple to set up

So you can add the information you want without any headaches.

## QUICK AND SIMPLE SETUP

No dedicated technical team or IT resource? No worries. AI Receptionist is made for small businesses like yours, meaning it's straightforward and fast to set up. All you need is your business website and a few key pieces of information, and AI Receptionist gets up to speed.

This goes for ongoing updates too. Once you're set up, AI Receptionist refreshes its business knowledge as and when your website changes. So customers will always have the most up-to-date information with every interaction.



## 74%

WITH AI BECOMING THE NEW NORMAL, 74% OF CONSUMERS NOW EXPECT CUSTOMER SERVICE TO BE AVAILABLE 24/7.<sup>3</sup>

## FIND OUT MORE



Visit our website



#### Offices Worldwide

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[1] <https://contact-centres.com/what-uk-customers-really-want-from-contact-centres-in-2025/>

[2] (Zendesk Benchmark data)

[3] [https://cxtrends.zendesk.com/gb?utm\\_source=benchmark&utm\\_medium=benchmark&utm\\_campaign=2023\\_q1\\_cx\\_trends\\_benchmark](https://cxtrends.zendesk.com/gb?utm_source=benchmark&utm_medium=benchmark&utm_campaign=2023_q1_cx_trends_benchmark)