



# Cisco SPA 112

**Set-up guide**

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The Cisco SPA 112 is an analogue terminal adapter that connects your analogue phone to a digital or VoIP network.

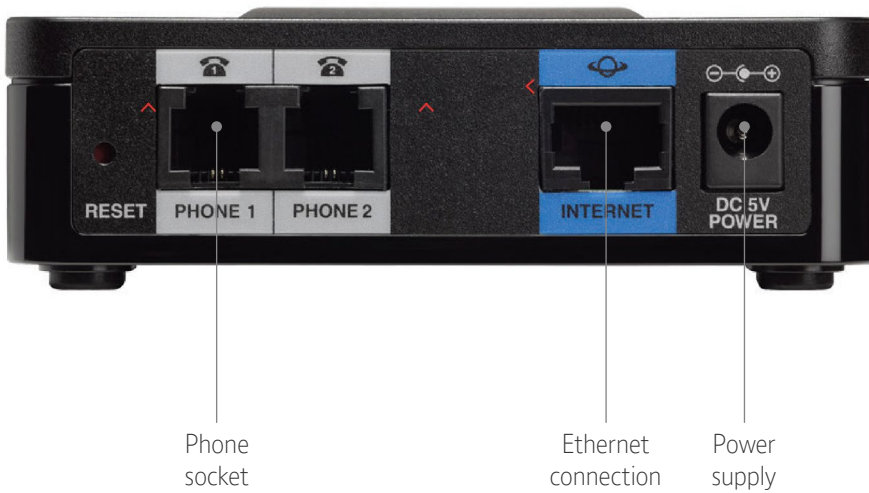
This guide shows you how to set it up.

Don't worry, it'll only take a minute or two.

Make sure you've got everything. You should have:

- Cisco SPA 112
- Ethernet cable
- Mains power adapter
- Phone socket adapter

- Connect the internet port on the back of the box to your network port using the Ethernet cable.
- Connect the power cable to the box and then plug it into the mains (the Cisco SPA 112 does not support Power over Ethernet).
- Plug your analogue phone into the Phone 1 socket using either the phone socket adapter or directly, if your phone has an Rj11 phone cable.



Once you've connected it to the network and plugged it in, it'll do a series of updates. This may take a while so please be patient while it does what it needs to do.

When the Cisco SPA 112 has finished updating and it's ready for action, the Phone 1 indicator light will turn green.

If this doesn't happen, please call your service desk.

You can now start making calls through your Cisco SPA 112.



If you have any problems setting up or using your Cisco SPA 112, call your service desk for help.

## 999 or 112 emergency calls

**When you call 999 or 112 from a landline, the emergency services normally know where you're calling from because they can see the address where your number is registered. But if you use your BT Cloud service at a different address to your registered address, they won't know where you are. They'll assume you're at the registered address and go there.**

**So if your work location changes, you must tell your BT Cloud service administrator so they can change your registered address.**

**You might not be able to make 999 or 112 calls when there's a power or network failure or if you're using the service through an app on a mobile device.**

## Safety information

Do not open the Cisco SPA 112 casing. This could expose you to high voltages or other risks.

Contact your service desk if you have a fault.

## Cleaning

Clean the Cisco SPA 112 with a damp (not wet) cloth, or an anti-static wipe. Never use household polish as this will damage the product. And don't use a dry cloth as this may cause a static shock.

## Environmental

- Don't expose the Cisco SPA 112 to direct sunlight.
- Don't stand it on carpets or other surfaces that generate fibres, or place it in locations preventing the free flow of air over its surfaces.
- Don't submerge any part of it in water and do not use it in damp or humid conditions.
- Don't expose it to fire, explosive or other hazardous conditions.
- There is a slight chance that an electrical storm could damage your Cisco SPA 112.

### **Product disposal instructions**

Under the Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) classes this product as Electrical or Electronic Equipment. That means you must not dispose of it with other household or commercial waste at the end of its working life.

### **Guarantee**

We guarantee the Cisco SPA 112 for 12 months from the date of purchase.

The guarantee is subject to these conditions:

- It only applies to defects that happen within the 12-month guarantee period.
- You can provide your proof of purchase.
- You return the equipment to us or our agent as instructed.
- The guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- The guarantee does not affect your statutory rights.

If you meet these conditions, we (or our agent) will repair or replace the product (or any of its components except for batteries) if it is faulty or below standard because of inferior workmanship or materials.

If you bought the product over 28 days ago, we may replace it with a refurbished or repaired product.

## **Offices Worldwide**

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

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