

Unless otherwise requested the following standard Mitel Feature Access Code will be used, please change values if required.

Feature Name	Primary	Code
Account Code		*40
ACD Silent Monitor		*81
ACD Agent Login		*82
ACD Agent Logout		*83
Active Maintenance Port Access		
ADL - Call		
ADL - Disconnect		
ADL - Loopback		
Callback - Cancel		#55
Callback - Cancel Individual		#56
Callback - Setup (one digit only)		5
Call Forwarding - Busy (External Source)		*62
Call Forwarding - Busy (Ext & Int Source)		*60
Call Forwarding - Busy (Internal Source)		*61
Call Forwarding - End Chaining		*20
Call Forwarding - Follow Me		*21
Call Forwarding - Follow Me - Third Party		*22
Call Forwarding - I Am Here		*23
Call Forwarding - No Answer (External Source)		*66
Call Forwarding - No Answer (Ext & Int Source)		*69
Call Forwarding - No Answer (Internal Source)		*65
Call Forward Override		*98
Call Hold		*7
Call Hold - Remote Retrieve		**1
Call Hold - Retrieve		*1
Call Park Remote Retrieve		
Call Pickup Dialed		*84
Call Pickup Directed		*80
Call Privacy		*99
Camp on - Retrieve		*86
Camp on - Setup (One Digit Only)		2
Cancel All Forwarding		#22
Cancel Call Forwarding - Busy (Ext & Int Source)		#60
Cancel Call Forwarding - End Chaining		#20
Cancel Call Forwarding Follow Me		#21
Cancel Call Forwarding Follow Me - Remote		#24
Cancel Call Forwarding Follow Me - Third Party		#25
Cancel Call Forwarding - No Answer (Ext & Int Source)		#69
Clear All Features		#70
Conference Call		*30
Conference Call Split		*31
Dialled Day / Night Service - Activate		*51
Dialled Day / Night Service - Inquire		*52
DID 3 Protocol Test		
Direct Page		*90
Do Not Disturb		*53
Do Not Disturb - Cancel		#53
Do Not Disturb - Cancel Remote		##5
Do Not Disturb - Remote		**5

Flexible Answer Point	*34
Flexible Answer Point Cancel All	#34
Force Party Release	
HC/CTI Application	
Hot Desk Login	*35
Hot Desk Logout	#35
Hot Desk Remote Logout	*#35
Hotel/Motel Room Monitor Listen	
Hotel/Motel Room Monitor Setup	
Hotel/Motel Room Personal Wakeup Call - Set	
Hotel/Motel Room Personal Wakeup Call - Cancel	
Hotel/Motel Room Status	
Hotel/Motel Room Wakeup Call From Guest Extension	
Hotel/Motel Room Wakeup Call From Guest Extension - Cancel	
Hotel/Motel Room Remote Wakeup Call Set	
Hotel/Motel Room Remote Wakeup Call Cancel	
Inactive Maintenance Port Access	
Individual Trunk Access	**2
Italian CAS - Disturbing Call (Ignore Release From CO)	
Italian CAS - Enable CO Recall	
Last Number Re-dial	**0
Loudspeaker Paging	*33
Make Busy - Setup	*87
Make Busy - Cancel	#87
Meet Me Answer	*14
Message Center - Direct Read	
Message Center - Password Definition	
Message Center - Remote Read	
Message Waiting - Activate	*42
Message Waiting - Deactivate	*43
Message Waiting Inquire	*44
MNMS Event Indication	
MLPP Access Digit (Allowed digits are 2 to 9 only)	
Name Suppression on outgoing Trunk Call	*50
Non - Verified Account Code	#11
Override (One Digit Only)	1
Personal Speed Call - Invoke	*00
Personal Speed Call - Remove	*04
Personal Speed Call - Store	*03
Remote Clear All Features	*#
Repeat Last Number Saved	*09
Save Last Number	*05
Multiline Set Loop Test	
Multiline Set Headset - On	*88
Multiline Set Headset - Off	*89
Tag Call	#50
Tone Demonstration	*01
Trunk Answer From Any Station (TAFAS)	*55
Trunk Calling Party Identification	
Trunk Double Flash	
Trunk Single Flash	