

Cloud Voice – Remote Office

1 What is it?

With Remote Office you can use any phone as your business phone. So you could set your hotel phone to be your business phone, for example.

When you make calls from the remote phone, your BT Cloud Calling Line Identity will show to the person you're calling (if CLI is available on that line). Also, any calls to your business phone number will also ring on your remote phone.

Incoming calls

• Incoming calls to your Cloud Voice number are automatically forwarded to the 'Remote Office' phone

Outgoing calls

- Outgoing calls are always made from a BT Cloud Voice application (BT Cloud Voice Communicator) and not from the 'Remote Office' device
- When you dial the number you want to call, you'll receive an incoming call on the 'Remote Office' device
- As soon as you answer the incoming call, an outgoing call is made to the number dialled on BT Cloud Voice
- The called number will see your BT Cloud Voice CLI (if delivered) on their phone

2 Configuration & Usage

To configure it from the BT Communicator desktop

From the application, click on **Calls** on the header bar and select **Remote Office** and **Configure**



Switch Remote Office on and enter the required number in the Set Number field



Remote Office is now enabled.

To configure it from the BT Communicator mobile app

Select the menu option from the main screen



Select Settings from the menu options



Select Call Settings

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×	Settings	
Call Settings		
Do Not Disturb		
Call Forwarding		
Calling		Call VoIP
Troubleshooting		
Detailed Logging]	
Crash Reporting		•
Email Logs to Support		
Selecting "Email Logs to Support" above will send your application activity logs to us, so that we can help you, and improve the product. These logs identify you, your device, other users you've communicated with, and optionally, your employer. The logs do not include any user generated		

Select Incoming Calls



Turn Remote Office on and enter the required number in the Set Number field



Remote Office is now enabled.