



Cloud Voice – Simultaneous ringing

1 What is it?

You can set up to 10 phone numbers to ring at the same time that your main phone rings whenever you get a call.

Calls have to match a set of criteria that you set before they set off a simultaneous ring: a list of up to 10 numbers, a time or holiday schedule, and day of week and time of day.

If the criteria do not match, the call continues as if this service wasn't on.

2 How do I set it up?

There are three options

Option 1

1. Login to the [BT Cloud Voice portal](#)
2. Select **Employees**
3. Select **Dashboard**
4. Switch **Sim Ring** on or off using the slider

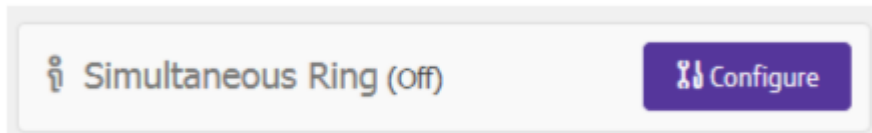
The screenshot shows the 'Quick Feature Management' interface. It contains several feature management cards:

- Call Forwarding Always:** Slider set to 'Off', 'Phone No' field, and 'Save' button.
- Remote Office:** Slider set to 'Off', '0799952436' field, and 'Save' button.
- Do Not Disturb:** Slider set to 'Off'.
- CLI Display Not Configured:** Text indicating the feature is not configured.
- Sim Ring:** Slider set to 'Off', and a 'Configure' button.
- Call Director:** Text indicating the feature is not configured, and a 'Configure' button.

5. Click **Configure**

Option 2

1. Login to the [BT Cloud Voice portal](#)
2. Select **Employees** menu
3. Select '**Features**'
4. Select '**Mobility**'
5. Select '**Simultaneous Ring**



6. Click **Configure**

Simultaneous Ring

Turn On Simultaneous Ring

Settings

Don't Ring If I'm Already On A Call

Ring All My Simultaneous Ring Numbers

Simultaneous Numbers To Ring

Phone Number / SIP URI

Phone Number / SIP URI

+ Add

Phone Number / SIP URI	Answer Confirmation Required
No numbers have been added yet.	

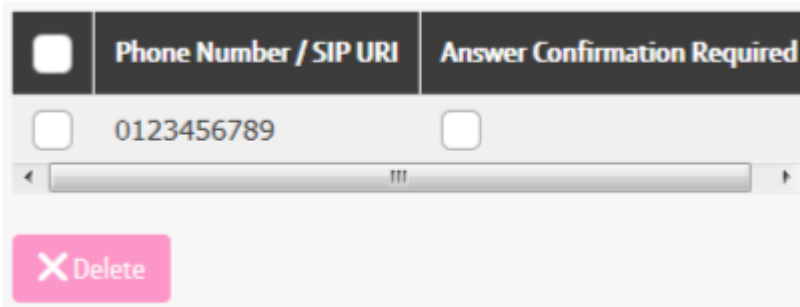
X Delete

✓ Save

⊗ Cancel

7. Turn on '**Simultaneous Ring**'

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8. Check the appropriate option in **'Settings'**
 9. To add a phone number enter it and click **'Add'**
 10. Select **'Answer Confirmation Required'** (if it is ...)
 11. To delete a number select the right hand tick box next to the entry and click **'Delete'**
 12. To delete all numbers select the right hand tick box in the header bar and click **'Delete'**



13. Click **'Save'**

Option 3

From Cloud Voice Communicator clients

You can also set up and use Simultaneous Ringing on all Cloud Voice Communicator clients (including desktop and smartphones). Take a look at the [guide](#) for details