

Important safety and care instruction

Your Wi-Fi Disc from BT is manufactured to comply with European safety standards. Please read the following instructions carefully before installing and using it. Keep these instructions safe for future reference.

Installation and location

- For indoor use only in the UK.
- Position all parts, including power adapters away from heat and sun (i.e. away from radiators, window sills or other electrical equipment that can get hot).
- Keep area ventilated (i.e. don't put in cupboards or back of sofas) and don't block any vents with objects or thick carpets.
- Keep device and cables out of young children's reach.
- Only use power adapters provided by BT for this specific device; contact our helpdesk if you need a replacement.
- BT does not recommend wall mounting the discs.
- Electronic devices hate liquids; don't place devices and power adapters in damp areas or near sources of water or splashes.
- This device uses wireless technology; check before using or installing where restrictions may apply such as in hospitals.
- Product may cause scratches or marks if placed on fragile surfaces (e.g. veneered wood or delicate fabrics); place on a mat if needed.
- Don't use near flammable substances or in a flammable atmosphere (e.g. a warehouse or garage).
- Designed for use at room temperatures between 0°C and 40°C.

Care and maintenance

- Treat all parts with care; don't shock or vibrate them, and don't pull, twist or plug any cables.
- Dust with a soft dry cloth; don't use water or solvent.
- Regularly check that objects don't cover any parts or any vents that could cause overheating.
- When not in use, store in a dry place and away from extreme heat or cold.

Warnings

- If your devices or power adapters appear damaged, stop using them immediately. Switch off your electrical socket if it's safe to do so and contact our helpdesk.

- Don't try to open your devices or power adapters. There are no serviceable parts and you risk an electric shock.
- This device has been evaluated for and shown to comply with European Guidelines when installed and operated with a minimum distance of 20cm between the unit and your body.
- There is a slight chance your product could be damaged by an electrical storm. We recommend that you unplug the power and phone line cord during a storm.
- If you've got a pacemaker please check with your doctor before installation.
- Radio signals from this product may cause interference to hearing aids.

Other information

The Wi-Fi Disc contains code that is covered by the GNU General Public License (GPL). In accordance with the GPL, BT has made the relevant code available for download at bt.com/help/gplcode

Radio Equipment Directive Declaration of Conformity

- UK: Hereby, BT declares that the radio equipment type Wi-Fi Disc (model number WE410443-SA) is in compliance with Radio Equipment Regulations 2017.
- EU: Hereby, BT declares that the radio equipment type Wi-Fi Disc (model number WE410443-SA) is in compliance with Directive 2014/53/EU.

The full text of both declarations of conformity is available at: bt.com/business/help

Restrictions

This radio equipment is subject to certain restrictions when it is placed on the market in Belgium (BE), Bulgaria (BG), Czech Republic (CZ), Denmark (DK), Germany (DE), Estonia (EE), Ireland (IE), Greece (EL), Spain (ES), France (FR), Croatia (HR), Italy (IT), Cyprus (CY), Latvia (LV), Lithuania (LT), Luxembourg (LU), Hungary (HU), Malta (MT), Netherlands (NL), Austria (AT), Poland (PL), Portugal (PT), Romania (RO), Slovenia (SI), Slovakia (SK), Finland (FI), Sweden (SE), Northern Ireland (UK(NI)), Norway (NO), Switzerland (CH), Iceland (IS), Turkey (TR), Lichtenstein (LI).

Wi-Fi 5 GHz: The frequency band 5150-5350 MHz is limited to indoor use.

This radio equipment is also subject to certain restrictions when it is placed on the market in United Kingdom (UK):

In accordance with the relevant statutory requirements in the UK, the 5150 to 5350 MHz frequency range is restricted to indoor use in the United Kingdom.

Radio Transmission Information

Frequency range (GHz)	Max power in the range (dBm)
2.42	20
5.17 – 5.25	23
Power consumption disc status	att/s
In operation	7.09
Network standby	4.27
Off mode	0.07
Elapsed time before going into standby mode	18 minutes

Disposing of your old electrical and electronic equipment

The Government has a legal requirement to minimise the unsorted waste disposal of electrical and electronic equipment and to maximise its separate collection and environmentally sound management. The symbol shown here and on a product, means you shouldn't throw it in your normal rubbish at the end of its working life.



This product may contain substances that could be harmful to people or the environment if it's not recycled correctly.

The equipment provided to you will remain the property of BT at all times (excluding outright sale equipment). You'll need to return it back to us within 60 days of telling us you want to cancel or we may need to charge you for it.

As the environment is important to BT, simply send your equipment back to us so we can get rid of it in an environmentally friendly way. You can do this by following the easy steps on bt.com/business/returnkit

If this equipment is a replacement for something similar, then you can also dispose of your old kit by following the instructions above.

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Business Wi-Fi Disc

User guide



Plug in your Smart Hub 2 before setting up your Wi-Fi Disc









Let's get started

Your wi-fi disc will extend your Smart Hub 2 signal to every corner of your business.

While your disc is starting up it will flash through a series of lights

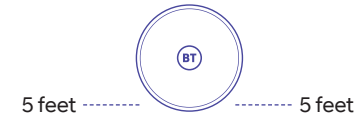


What the lights on your disc mean

 Solid purple	Your disc is starting up Leave your disc to start up, it should take approximately 60 seconds to fully turn on before it attempts to connect.	 Flashing blue	Your disc is connecting WPS has been activated and is connecting to your hub or your device. This could take a couple of minutes.
 Solid blue	Your disc is all connected and working properly Your disc has a good Wi-Fi or Ethernet connection and is working well.	 Solid orange	Your disc is working okay Your disk is connected but try moving it closer to the hub or another disc to improve the connection.
 Flashing red	Your disc is not connected to your Smart Hub 2 Follow the instructions on your disc's box to connect using WPS or an Ethernet cable.	 Solid red	There's a problem somewhere Turn your hub and disc off and on. If the light still doesn't turn blue, use a paper clip to press your disc's reset button.
 Flashing purple	Your disc is updating Wait a couple of minutes for the update to complete. Your disc will then restart and connect back to the network.	 No light	Your disc is turned off Check the disc is plugged in and switched on. Turn it on by pressing the power button located on the back of the disc.

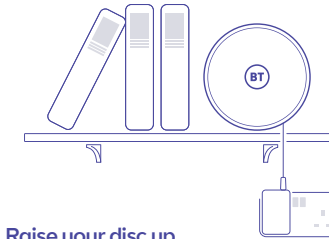
Location tips

To get the best broadband connection, think carefully about where to position your disc.



Give your disc space

Keep your disc at least 5 feet away from electrical items that could cause interference (e.g. TVs, monitors, speakers).



Raise your disc up

Keep your disc on a raised surface, away from the floor. Its signal might be disrupted by thick walls, ceilings and radiators.

Need some help?

Go to bt.com/business/help

It's the quickest and easiest way to get help, all day, every day.

Get help from the app

Download the BT Business app for more help.

Chat to us at bt.com/bbchat

We're here to help Monday to Friday, between 8am and 8pm.

Call us

If you need to talk, give us a ring on **0800 800 154**. Make sure you're next to your hub with a computer or device if you call.

Calls to our helpdesk made from the UK mainland and mobile networks are free. International call costs vary.

Get help from other users

Join the conversation in our Business Community Forum at business.forums.bt.com