



Devices that get the job done

BT Cloud Work Device Catalogue

May 2020

Contents

Overview	2
Our IP phone portfolio	3
Features	6
Device specification	7
Appendix	10



Equip your business with the best.

Equip your business with the best. Power-up your BT Cloud Work service with IP phones that make communication effortless. Designed to enhance voice communications between two people or an entire team, our devices make working together easier.

We'll even configure your phones for you so you get dialling in no time at all. And, as your booming business grows, you can easily add more sites or new employees online with just a few simple clicks. Better communication is calling.

The right tools. The best results.

Better for business

BT Poly VVX Range

IP phones to meet your daily business needs. Crystal clear communications. Simple collaboration. Maximum productivity. All with fully integrated Cloud Work for a better communications experience.

This range offers something for every business, including:

- entry level for general use
- mid-range for offices and call attendants
- best-in-class for busy professionals looking for unified communications.



BT Poly VVX 150

Ideal for home offices and shared areas where simple, reliable connectivity is a must. This includes:

- HD Voice and Poly Acoustic Fence technologies
- a practical design with intuitive navigation for minimal training
- easy to set up and manage.



BT Poly VVX 250

Ideal for general office use or low to moderate call volumes. It comes with:

- HD Voice and Poly Acoustic Fence technologies
- intuitive user interface for efficient call handling
- colour display for ease of use
- simple set-up.



BT Poly VVX 350

Ideal for call centres or moderate to high call volumes. This model includes:

- HD Voice and Poly Acoustic Fence technologies
- easy to use and reliable
- ergonomic design
- intuitive interface requiring minimal training
- simple set-up.

The right tools. The best results.

Better for business

BT Poly VVX Range

IP phones to meet your daily business needs. Crystal clear communications. Simple collaboration. Maximum productivity. All with fully integrated Cloud Work for a better communications experience.

This range offers something for every business, including:

- entry level for general use
- mid-range for offices and call attendants
- best-in-class for busy professionals looking for unified communications.



BT Poly VVX 450

A mid-range desktop business phone. Ideal for SoHo, office staff and call centre agents, it comes with:

- HD Voice and Poly Acoustic Fence technologies
- ergonomic design
- colour display for simple call handling
- sophisticated features for an affordable price.



BT Poly VVX 601

A premium business phone. Great for corporate executives and business managers. It offers:

- HD Voice and Poly Acoustic Fence technologies
- large, high-resolution screen with touchscreen functionality
- gesture-based operation. Functions like your smartphone
- simple deployment. Easy to upgrade, administer and maintain.



BT Poly VVX450 or VVX601 Expansion Module

This add-on turns the BT Poly VVX450 or VVX601 into an attendant console for your admin staff. They can manage multiple calls with:

- multi-function line keys that can be set up to match your needs
- power and signalling provided by the host VVX
- no extra set-up required.

The right tools. The best results.

Better for business

BT Poly VVX Range

IP phones to meet your daily business needs. Crystal clear communications. Simple collaboration. Maximum productivity. All with fully integrated Cloud Work for a better communications experience.

This range offers something for every business, including:

- entry level for general use
- mid-range for offices and call attendants
- best-in-class for busy professionals looking for unified communications.



BT Yealink W60P

A flexible cordless solution that's ideal for small businesses. Need to leave your desk? Take the handset with you to avoid missing a single call. Included is:

- HD audio quality
- enhanced customer service – answer calls wherever you are
- crystal clear lines thanks to the integrated Power over Ethernet (PoE) (Class 1)
- resistance to interference from mobiles and wireless devices
- energy saving
- W56 handset.



BT Poly IP 6000 Conference Phone

An advanced conference phone that makes remote meetings feel interactive and natural – just like talking face-to-face. It includes:

- unparalleled voice clarity
- patented Acoustic Clarity offers the best conference phone experience
- extensive coverage with a 12-foot microphone pickup and Automatic Gain Control
- industry-leading SIP endpoint software, for advanced call handling, security and provisioning features
- compatible with Cloud Work
- high-res display with multi-language support.



BT Poly Obi302 – Analogue Terminal Adaptor (ATA)

Connect analogue devices to our Cloud Work service. Ideal for businesses that are new to IP technology. Keep your existing equipment and stay in control of your migration to VoIP. An affordable, reliable solution offering:

- excellent voice quality
- multi-tasking – send a fax, be on the phone and check your email, all at the same time
- impressive flexibility with two standard telephone ports with independent numbers, fast Ethernet WAN and LAN ports
- Cloud Work compatibility.

Keep your business talking

A comprehensive set of features that make it easier to manage your calls

Call analytics

Get up-to-date, in-depth reporting on key analytics, including quality of service, devices, performance, users and phone numbers.

Boost your business's productivity with company-wide, department/group, or user-level insights, including call history, adoption, activities and patterns.

BT Cloud Work app

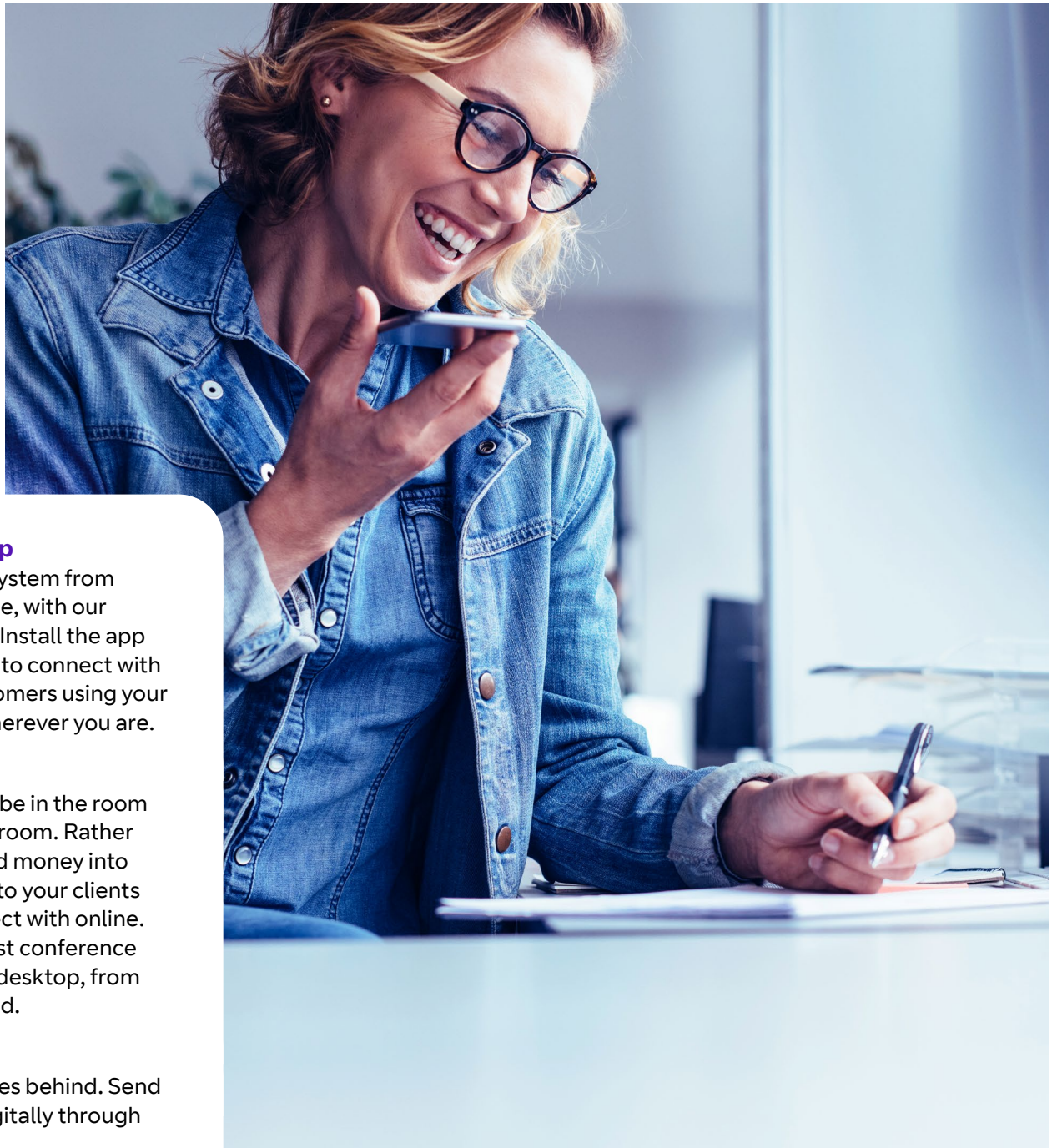
Access your phone system from anywhere, at any time, with our Cloud Work service. Install the app on your smartphone to connect with colleagues and customers using your business number, wherever you are.

Meetings

This feature lets you be in the room without being in the room. Rather than sinking time and money into physically travelling to your clients or colleagues, connect with online. Make video calls, host conference calls and share your desktop, from anywhere in the world.

Digital fax

No need to leave faxes behind. Send and receive faxes digitally through Cloud Work.



Device specifications



BT Poly VVX 150

- 2.5" 132 x 64 monochrome backlit display.
- 2 line keys.
- 4 soft keys.
- In-call keys: call transfer and hold.
- Non-illuminated audio keys.
- No USB port.
- HD audio.
- 2x 10/100 Ethernet ports.



BT Poly VVX 250

- 2.8 inch colour display.
- 320 x 240 pixel backlit LCD.
- 4 programmable line keys.
- Dual-port 10/100/1000 Ethernet.
- 1 x USB port.
- Dedicated RJ-9 headset port.
- Hearing aid compatibility to ITU-T P.370 and TIA 504A standards.



BT Poly VVX 350

- 3.5" color LCD (320x 240 pixel resolution.)
- 6 line keys.
- 4 soft keys.
- In-call keys: call transfer, hold and voicemail.
- Illuminated audio keys.
- HD audio.
- 2 USB port (rear and side).
- 2x Gig-E ports.

Device specifications



BT Poly VVX 450

- 4.3 inch colour display.
- 480 x 272 pixel TFT LCD.
- 12 programmable line keys.
- Dual-port 10/100/1000 Ethernet.
- 2 x USB port.
- Dedicated RJ-9 headset port.
- Hearing aid compatibility to ITU-T P.370 and TIA 504A standards.



BT Poly VVX 601

- 4.5 inch colour touchscreen display.
- 480 X 272 pixel TFT LCD
- 16 programmable line keys.
- HD ready.
- Dual-port 10/100/1000 Ethernet.
- 2 x USB ports.
- Dedicated RJ-9 headset port.
- Hearing aid compatibility to ITU-T P.370 and TIA 504A standards.



BT Poly VVX450 or VVX601 Expansion Module

- 5.0 inch colour display.
- 30 programmable line keys.
- 3 page keys for additional line appearances (102 in total).
- 480 x 800 pixel resolution.
- Power provided by Polycom VVX host phone.

Device specifications



BT Yealink W60P

- Wireless communications and HD ready for SIP based wideband technology.
- Up to four DECT cordless handsets can be paired.
- 1.8-inch colour LCD display.
- 11 hours talk time, 120 hours' standby time.
- Can be desktop or wall mounted.
- Over the Air (OTA) update.
- The base station supports a maximum of one BT Cloud Phone user licence.
- Coverage: up to 30m indoors and 100m outdoors.



BT Poly IP 6000 Conference Phone

- Voice pick up to 12 feet.
- White LED backlight with custom intensity control.
- HD ready.
- Call handling, security and provision features.
- Hi-res display.
- Shows call status.
- Integrated Power over Ethernet (PoE) that offers resistance to interference from mobile phone and wireless other devices.



BT Poly Obi302 – Analogue Terminal Adaptor (ATA)

- High-quality voice.
- Supports highly secure encryption-based methods for communication.
- Can be desktop or wall mounted.
- Easy installation and changes.
- Two standard ports.

Appendix

Bring your own device (BYOD)

For best results, we recommend buying one of our dedicated Cloud Work-integrated devices. However, if you'd rather keep your own devices, they may well be compatible with the service.

You may also be able to set up and use your own headsets. Those that we've tested to work on the system can be found [here](#).

On the following pages, you'll find details of Cloud Work compatible phones. If you're unsure if your device or your headset is compatible, please contact your account manager.

BYOD checklist

Will your device work with Cloud Work?

To make sure your device is compatible, please use the following checklist:

1. Check the device has been approved. If it's on the list below, carry out a factory reset.
2. Log on to the customer portal and find the relevant user.
3. Configure the device to associate it to the Cloud Work platform.

And that's it. Although please bear in mind that we cannot guarantee that any BYOD will work perfectly with Cloud Work, or that it will offer full functionality. If you want total peace of mind, we recommend that you choose one of the devices within this brochure.



BT Cloud Work BYOD- approved devices.

The following devices have been tested
for use with BT Cloud Work.



Yealink T21P



Yealink T42S



Yealink T46S



Yealink T48S



Yealink W52P
Cordless Phone



Yealink W56P
Cordless Phone



Yealink W60P
Cordless Phone



Polycom VVX400



Polycom VVX410



Polycom VVX411



BT Polycom VVX450



Polycom VVX500



Polycom VVX600



Polycom VVX601



SoundPoint IP 331



SoundPoint IP 450



SoundPoint IP 560



SoundPoint IP 650



SoundPoint IP 670



Sound Station IP 7000



Cisco 7841 Gigabit
Business Phone



Cisco 8861 Gigabit Colour
Business Phone



Cisco Linksys 2102 ATA



Cisco Linksys PAP2T ATA



Cisco SPA-122 ATA



Cisco SPA-303
Desk Phone



Cisco SPA-504G
Desk Phone



Cisco SPA-508G
Desk Phone

BT Cloud Work BYOD- approved devices.

The following devices have been tested
for use with BT Cloud Work.



Cisco SPA-509G
Desk Phone



Cisco SPA-514G
Desk Phone



Cisco SPA-525G2
Desk Phone



Cisco SPA525G Advanced
Executive Colour IP Phone



Polycom IP 321
Basic IP Phone



Polycom IP 335
HD IP Phone



Polycom IP 5000
Conference Phone



Polycom IP 550 HD
Manger IP Phone



Polycom IP 6000
Conference Phone



BT Polycom OBi302 ATA



Polycom Trio 8500
Conference Phone



Polycom Trio 8800
Conference Phone



Polycom VVX101



BT Polycom VVX150



Polycom VVX201



BT Polycom VVX250



Polycom VVX300



Polycom VVX301



Polycom VVX310



BT Polycom VVX350

How to get in touch

Start your move to BT Cloud Work today. Call us on **0800 345 7984** or visit business.bt.com/products/cloud-work



Offices Worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

© British Telecommunications plc 2020. Registered office: 81 Newgate Street, London EC1A 7AJ. Registered in England No. 1800000.

May 2020