BT Q DECT

BT Quantum

Quick Reference Guide BT Q DECT



BT Q DECT Phone



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Display: Viewing area for using features and identifying callers.

Battery charge status: Dark fill indicates charge level. Flashes red when almost empty.

Display Keys: Vary their function. Bottom line of display shows current function.

Control Key: Open main menu. Directory. Scroll: press outer ring of key to navigate right/left, up/down.

Feature Keys: Provide quick access to commonly used features.

| Key | | Feature |
|-------------|----------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 0 | End Call On/Off | End call. Cancel. Go back one menu level (press briefly). Go back to idle status (press and hold). Activate/deactivate handset (press and hold in idle status). |
| # | # Hash Dialpad lock On/Off (press and hold in idle status). Toggles between upper/lower case and digits. | |
| Ą | Mute | Press to temporarily turn off microphone during a call. |
| R | Recall | Used with Feature Codes. (See Feature Code table) |
| * | Star | Ringtone On/Off (press and hold) with open connection. |
| C | Call | Answer call. Start dialing. Open Redial List. Flashes to indicate incoming call. |
| 4)) | Hands-free | Press to activate Hands-free mode (speakerphone). |

Dialpad: Use to dial phone numbers, enter feature codes, and enter characters when using features that require text input.

Signal strength: Displays reception signal between base and handset. Flashes if no signal.

Using your BT Q DECT Phone

Placing Emergency Calls

Select a line or dial 9

Dial emergency number: 999 or 112

Changing Ringtone

Press Control key

Select **Audio Settings** (Music note) on Display

Scroll right/left to set volume/melody Press **Save** on Display.

Changing Colour scheme

Press Control key

Select **Settings** (spanner) on Display Select **Display**, then **Colour Schemes** Select **Colour Scheme 1** or **2** Press **OK** on Display.

Answering Calls

If the phone is on the charger – lift the phone

If the phone is not in the charger -Press **Call** to use the handset, or Press **Hands-free** to answer a call with a headset, or in Hands-free mode.

Placing Internal Calls

Dial extension number.
Press Call or Press Hands-free

Placing External Calls

Dial Outgoing Call access code (9 by default)
Dial the number.
Press Call or Press Hands-free

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Redialling Numbers

Press **Call** or Press **Hands-free** Select the number from the list

Using Do-Not-Disturb

To activate or cancel: Dial **736** When ON, callers receive busy signal.

Transferring Calls to Extensions

While on a call

Press Recall

Dial extension number, or Dial Outgoing Call access code (9 by default) and external number.

Wait for answer, announce call, and Press Cancel. If no answer, Press Recall to return to call.

Or

Press **Cancel** to transfer call and disconnect call from your phone.

Diverting Calls

Dial **732** to Divert all Calls. To divert internally, dial extension Or

To divert externally, dial Outgoing Call access code (9 by default) and external number.

Dial **732** to cancel Divert all Calls. See table for other Divert Codes.

Placing Conference Calls

When on the first call Press **Recall** Dial extension to include, or Dial external number When called party answers Press **Recall** and Dial 3.

Personal Speed Dial

Storing Speed Dial Numbers

Dial 75

Select location for number (01 – 50) Enter number followed by # Enter name followed by # Press Call or Press Hands-free Press Cancel to hang up phone.

Calling Speed Dial Numbers

Dial 74

Dial 74
Dial location of number (01 – 50)
Lift handset or Press Hands-free (1)
to dial number.

FMC (Fixed Mobile Convergence)

Mobile Ringing with FMC

To turn On/Off simultaneous ringing of extension and mobile phones: Dial **790**

Note: extension number must first be associated with mobile number through system programming.

Call Toggling with FMC

When Mobile Ringing is enabled:

If call answered on extension phone Press **Recall** and Dial **788** to toggle to mobile phone.

If call answered on mobile phone Dial **787** to toggle to extension.

Playing and Recording Voicemail Messages

Extensions must be set up with a Voice Mailbox before using Voicemail.

Press *.

Dial extension, password and # Follow prompts as described in following table.

While listening to the Greeting

| Dial | |
|------|----------------------------------|
| 1 | Begin playback at first message. |
| 01 | Change outgoing greeting. |
| 05 | Change Voicemail Password. |

After message playback begins

| Dial | | |
|------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| 0 | Pause Playback. | |
| 4 | Go back to previous message. | |
| 5 | Go back to start of message. | |
| 6 | Play the next message. | |
| 7 | Erase the message | |
| 8 | Forward message to another extension. | |
| * | Go back 10 seconds. | |
| # | Go forward 10 seconds. | |
| 32 | Return Call. Automatically make a call to caller who left the message Dial the code after the message is finished. (Not applicable with remote mailbox access) | |

For more information about using phone features and programming feature keys, refer to your System Administrator for copies of the *BT Quantum User Guide* and *BT Quantum Administration Guide*.

Commonly Used Feature Codes Note: R = Recall

| • | |
|---------------------------------|----------------------|
| Account Codes | 796 |
| Answering Machine On/Off | 737 |
| Call Pick-up (incoming only) | 726 XX |
| Call toggle: FMC. Retrieve call | 787 |
| Call toggle: FMC. Send call | R788 |
| CLIR activation | 724 |
| Conference | R3 |
| Divert All | 732XXX# |
| Divert on Busy | 733XXX# |
| Divert on No Answer | 734XXX# |
| Do Not Disturb: set/cancel | 736 |
| Door Open | 731 |
| Extension Groups 1-10 | 180-189 |
| Extension Groups 11-20 | 190-199 |
| Extension Group 11 | 0 |
| Extension Lock: change code | 714XXXYYY |
| Extension Lock: lock/unlock | 713 XXX |
| Extension numbering (default) | 201-248 |
| External Call Hold | R |
| External Call Hold: Retrieve | 719 |
| Follow Me (+ personal code) | 735 |
| Forward Recall | R728 |
| Group Divert All Calls | 792(180- 199)XXX# |
| Group Divert on Busy | 793(180- 199)XXX# |
| Group Divert on No Answer | 794(180- 199)XXX# |
| | |

| Note. IX - Necali | |
|------------------------------------------|-----------------|
| Log In to all Groups | 723*1 |
| Log out all groups | 7231 * 0 |
| Line Access - Group 1 | 9 |
| Line Access Groups 2-11 | 760-769 |
| Night Service (Ext. 201 only) | 738 |
| PA: External Paging Answer | 717 |
| PA announcement | 720 |
| Page All Featurephones | 716 |
| Page: Voice Call | 715 |
| Mobile Ringing On/Off | 790 |
| Mobile Ringing On/Off times (+ HHMMHHMM) | 791 |
| Mobile Ringing Weekend Svc. | 795 |
| Park Calls | R722(1-5) |
| Pick up parked call | 712 (1-5) |
| Redial | 77 |
| Reminder Call | 718HHMM |
| Reminder Call Cancel | 718 * |
| Reset telephone | 739 |
| Return and Hold in 2-Call handling | R2 |
| Return and Release in 2-Call handling | R1 |
| Ring Back | R5 |
| Speed Dial Access (Personal) | 7401-7450 |
| Speed Dial Programme (Pers) | 7501-7550 |
| System Speed Dial Access | 4001-4999 |
| Voicemail | * |

Safety Instructions and Precautions

Before using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- Read and follow all warnings and instructions marked on the product.
- Do not allow the handset to come into contact with liquids or moisture.
- Do not place this product on an unstable table. The product may fall and be damaged.
- This product should never be placed near or over a radiator or heat register.
- This product should only be operated from the type of power source indicated on the label.
- Do not allow anything to rest on the power cord. Do not put this product where the cord will be abused by persons walking on it.
- Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.

- Avoid using a telephone during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not allow the charging contacts or the battery to come into contact with conductive materials.
- Do not use the handset in an explosive hazard area such as where there is gas leaking.
- Because the phone works by sending radio signals between the base unit and the handset, wearers of hearing aids may experience interference in the form of a humming noise.
- We advise that this phone should not be used near intensive care medical equipment or by persons with pacemakers.
- Your phone can interfere with electrical equipment such as answering machines, TV and radio sets, clock radios and computers if placed too close. It is recommended that you position the BT Q DECT phone at least one meter from such appliance.



Use only the mains adapter supplied with this telephone. Incorrect adapter polarity or voltage can seriously damage the telephone. Input: 220 VAC 60 Hz Output: 9 VDC 150 mA

Batteries: There is a risk of Explosion if the battery is replaced by an incorrect type. Never use non-rechargeable batteries. Use two rechargeable NiMH batteries size AAA 1.2V 750mAH (HR10/44) only. NiMH batteries must be disposed of in accordance with the applicable waste disposal regulations.

Maintenance and Repair: There are no user serviceable parts inside the phones. For repairs, return the phone to BT.

These notices may appear on the product or in the technical documentation:

| DANGER | Danger indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury. |
|---------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|
| WARNING | Warning indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury. |
| CAUTION | Caution indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury and/or damage to the equipment or property. |

This symbol may appear on the product:



The exclamation point within an equilateral triangle indicates that important operating and maintenance (servicing) instructions are included in the literature accompanying the product.



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