BT

Intelligent internet for enhanced performance

BTnet Wi-Fi. Fast, reliable internet that's built for growing businesses.

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A dedicated internet connection for growing businesses

A growing business needs two things. A dedicated, fast and reliable internet connection. And a smart, secure and robust wi-fi network.

This is what BTnet Wi-Fi gives you: a line dedicated just to your business with BTnet, and an intelligent network you can count on with BTnet Wi-Fi.

No matter the time of day, whether you're sending huge files, running multiple apps or doing both simultaneously, BTnet Wi-Fi can handle everything with ease. It makes use of new Wi-Fi 6 technologies for faster speeds, increased capacity, and improved security.

You'll also have a full support package from the very start, with an engineer installation, plus managed services for further configurations and other changes. You remain free to run your business, while we take care of running your connection and network. Now, that's an intelligent way to do business.

Clever, flexible connectivity with ongoing support

When you rely on the internet to do business and have big dreams that hinge on it, nothing less than total reliability and scorching speeds will do.

With BTnet Wi-Fi, you get all this and more. Enhanced performance. Flexible configuration and setup. Intelligent operation. Advanced technical capabilities. They all combine to create a smart network - leaving you with more time to focus on your business. Plus, you can benefit from BTnet service support to free up even more of your time.

Unrivalled reliability

BTnet is an internet connection that's dedicated to you and your business. You don't share your connection with anyone else, so there's no need to worry about busy periods. Whatever you're doing, it's reliability that you can count on.

Incredible speeds

It doesn't matter how many people you have online at the same time. With BTnet, you get the same upload and download speeds, of up to 10Gbps. And because it's unlimited, you can use it as much as you like.

You can even flex your speed up or down, depending on your changing business demands.

Service you can trust

We're confident BTnet won't let you down. But in the rare event that something does go wrong, our UK-based support team is there for you 24/7, and they'll aim to get you back up and running as soon as possible.

Nothing's going to slow you down

With speeds of up to 10Gbps as standard, you can connect to what you want, when you want. No fuss, no frustrations. So you can simply get on with it at your own pace.

Wi-Fi 6. A big step up.

Wi-Fi 6 is the latest standard in wi-fi technology. It boosts performance with faster wireless speeds, increased capacity, and improved reliability. Transfer speeds are up to 40% higher, so you can use bandwidth-hungry apps like voice, video and collaboration tools without the wait. Even in the busiest of places.
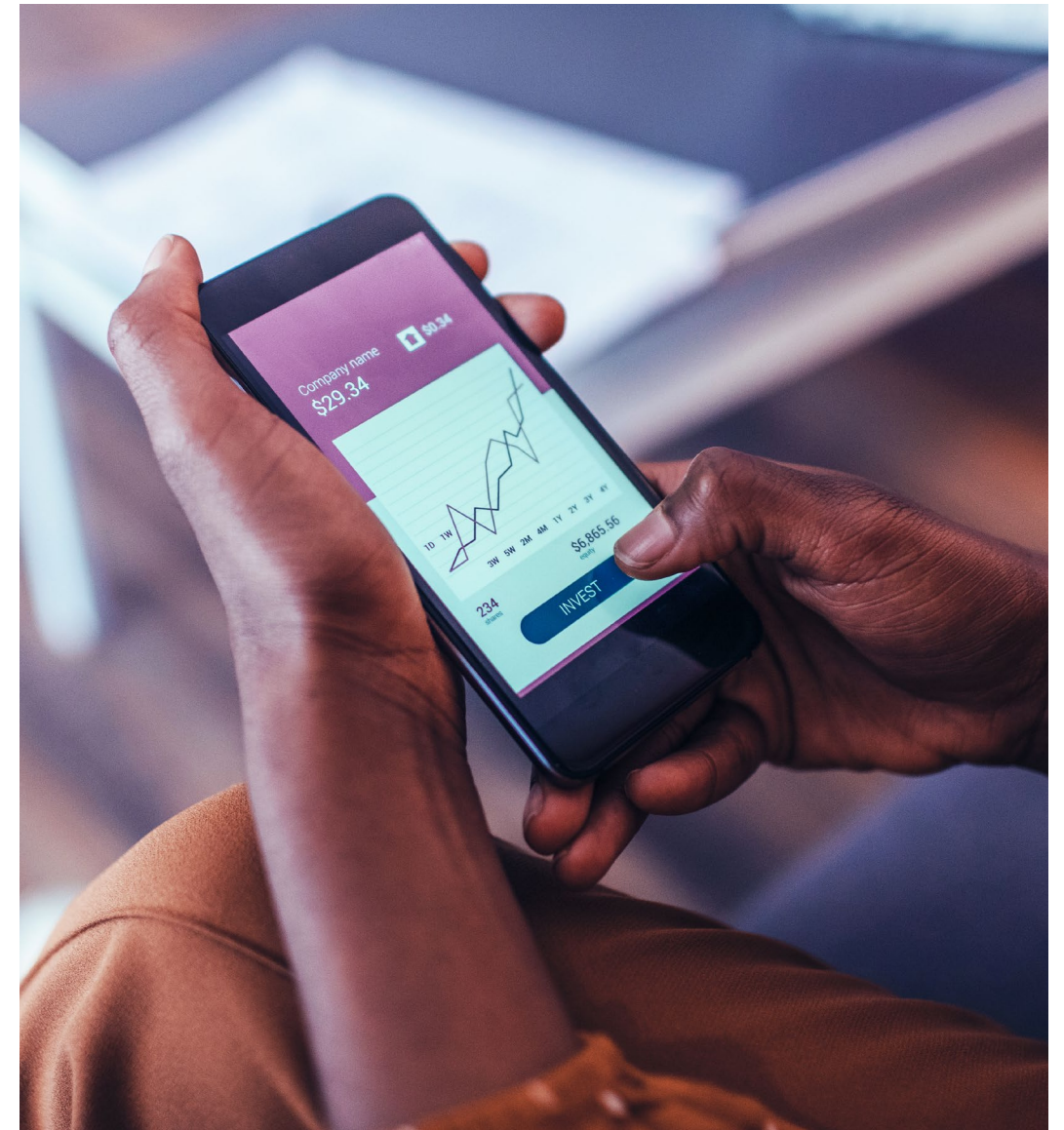
Connect more

Even in the most demanding and challenging environment, more bandwidth means you can add smartphones, PCs, laptops, security cameras, sensors, smart lighting and more – with no congestion. This is wi-fi that's built to grow with you.

Better coverage

Say goodbye to coverage gaps. Whether your teams are in the boardroom, the office kitchen, your studio space, staircase or lobby, they'll be able to make video calls, send hefty files, or use lots of cloud-based applications with minimal latency.

Peak performance

A dedicated scanning radio helps make sure your router is in the right position for the best possible coverage. Then, it regularly checks all 2.4GHz and 5GHz channels to monitor nearby networks, and make sure they don't impact the speed and performance of your internet.

Keeping it simple

The last thing you need when you're running a business is extra admin. So we've made the move to BTnet as stress-free as possible, at every stage – with no in-house expertise needed.

Smooth installation

Get flexible connectivity with engineer-assisted installation. Choose the setup to suit you: wired for direct connections; a network of mesh-based wireless devices (with intelligent mode selection) that you can easily change and scale; or a combination of the two.

Ongoing support

We're available 24/7 in case there are any issues with your internet, or if you'd simply like to know that you're getting the most out of it – whatever your technical ability.

Integrated experience

The whole service – delivery, installation, billing and support – is part of the same BTnet journey. So it evolves smoothly with you.

Automatic updates

Any updates and firmware changes are delivered through Meraki's cloud. They'll happen automatically, applying the latest network and security policies so you'll always be up to date without having to schedule anything in.

Transparent billing

Keep budgets on track with our simple pricing model. There are no upfront charges, just a simple low-cost monthly payment.

Know your network

Understand the what, who and where of your network, to help you make informed business decisions. Thorough insight can help you spot anything unusual that might lead to security breaches.

Create a powerful partnership with BTnet

Opt for a 1Gb BTnet circuit and you'll get a Cisco Meraki router and a BTnet Wi-Fi Access Point as standard - and the ability to add up to four more. This gives you a powerful, integrated, end-to-end service with enhanced wi-fi coverage and performance. Managed support ensures you don't need to worry about setup, configuration or changes. All for one simple, low-cost monthly payment.

Intelligent wi-fi

BTnet Wi-Fi features Wi-Fi 6 technology for enhanced performance. It's extremely flexible, allowing you to set up a mesh wi-fi network that ensures a fast, stable connection in every corner of your business.

Advanced reporting

BTnet and BTnet Wi-Fi share the same portal. This is a seamless, efficient way for you to know what's going on. Keep an eye on usage from any device, any time, through an easy, intuitive dashboard.

Added security

Add BTnet Security for a fixed monthly fee. Its policies span your entire network, and include a firewall, anti-malware protection, content filtering, and intrusion detection and preventions to help keep your business secure. And for even better safety, we continuously update your service against new cyber threats.

Wi-fi that revolves around you

Make your network work for you. With flexible configuration and customisable setup, you'll be able to get what you want now and be ready for tomorrow – whatever it brings.

Multiple choice

Do you need a wired set-up? Or a mesh network with boosters to ensure a strong signal throughout your business? How about separate wi-fi for employees and guests? We'll help you choose the best setup for your business, then manage it all for you. And if you want to alter or update your services at any point, we're on hand for that too.

Define who uses what

Decide who can access your network, on what device, and the bandwidth of each user. A flexible group policy engine lets you set separate rules for employees and guests, such as who can access what site.

You can even create and apply rules for individual applications, device types and users. So you stay in control of how your business operates.

Create splash pages

Customise a splash page (what guests see when they ask to join your network). You could use it to share essential information with people, promote an event, or to add an exciting message about your business.

Convenient self-service

It's easy to activate and renew licences through your self-serve BTnet user portal, which means you can make changes whenever it suits you. Add licences as you grow, and pause or remove them during quieter periods. You'll only ever pay for as many as you use.

BTnet Wi-Fi

What you need to know

You can sign up to BTnet Wi-Fi as part of your leased line internet service, if you're taking a 1GB BTnet circuit with a Meraki router, and for that you'll get:

• 1 x wi-fi access point included as standard.

• The option to add on up to four additional Meraki wi-fi access points for a small monthly fee.

Why BT?

We serve over one million SMEs, and we understand how valuable ongoing support can be for growing businesses. We can offer you a wealth of experience, insights and product knowledge, to empower your teams and future-proof your services.

A single supplier

We deliver and install BTnet Wi-Fi ourselves. No outsourcing means we can get you up and running more quickly. And we take full responsibility for managing and maintaining the whole circuit and network. Which means we'll know the minute there's an issue and can take immediate steps to fix it.

Immediate claims

If you have a fault with our service, you can claim from the first minute – so you can be sure our repair engineers will get their skates on.

World-leading security

With over 3,000 security experts guarding our networks, we'll protect your data, your customers and your business the way we do ours.

A network you can count on

It's so reliable, we're trusted to run the 999 emergency services. And it's powered by EE, the UK's best network, with 5G in more places than any other UK provider. So you'll always be available to your customers.

Expert team

Our dedicated 24/7 UK-based helpdesk is on hand to help fix any problems. We can also provide training in any aspect of your wi-fi service, to get your whole team quickly up to speed.

Not sure if this is the right solution for you?

BTnet Wi-Fi Customer Installation Guide

Want to know more?

Make the move to exceptional customer care today.
Get in touch, or visit **business.bt.com/products/networking/bt-leased-line**

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