



Featureline Compact & Featureline Comparison

Features	Featureline Compact	Featureline
Never miss a call with:		
Hunt Group numbers You have an additional phone number that accepts simultaneous incoming calls. Featureline then searches for free extensions to receive them.		✓
Call Return Tells you the telephone number of the last person who called you		✓
Call Diversion Redirect all incoming calls automatically to an internal or external number, including mobiles. You can also set up diversion on busy and diversion on no reply	✓	✓
Call Waiting Let's you know, while you're engaged on another call, that a caller is trying to contact you. You can speak to the caller with or without ending the original call	✓	✓
Call Pick-Up Answer a call to another Featureline extension from your own phone	✓	✓
Call Return Tells you the telephone number of the last person who called you	✓	✓
Call Transfer Pass a call to another Featureline extension or any external number, including mobiles	✓	✓
Ring Back When Free* Sets up a call to a Featureline extension or external number that is engaged, as soon as it is free. Note. Ring Back When Free is not available for all types of phone number, e.g., ISDN, DDI and international numbers * Not available on all exchanges	✓	✓
9. Ring Back When Next Used* If a Featureline extension isn't answered, this function will try calling it again after its next used * Not available on all exchanges	✓	✓



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Keep costs down with:		
Internal calls Pay nothing for calls between Featurelines on your site. These are your Featureline extensions	✓	✓
Featureline Call Barring Limit the scope for costly unauthorised calls	✓	✓
Three-way calling Talk to two people at the same time. The other participants can be on a Featureline extension or an external line	✓	✓
Be well-organised:		
Code Calling Store regularly used numbers and dial them quickly		✓
Repeat Last Call Redial the last number called		✓
Reminder Call* Use your Featureline as an alarm clock * Not available on all exchanges	✓	✓
Featureline Caller Display See the caller's phone or extension number, if available, before you answer (you'll need a caller-display phone or unit)	✓	✓
General Interrogation* Check which Features you have set up on your Featureline. * Not available on all exchanges	✓	✓
Withhold your Number Prevent the person you are calling from seeing your phone number. You can do this for individual calls or permanently	✓	✓
Call Offer Let another extension user who is engaged know that they are needed.	✓	✓